



# CONNECTING TO UOC-GUEST WI-FI AT BARROW CAMPUS

For visitors to the University of Cumbria Barrow campus

## Step 1: Select the Network

Open your device's Wi-Fi settings and choose UoC-Guest from the list of available networks.

## Step 2: Open the Registration Portal

Once connected, your browser should automatically open the Guest Registration Portal. If it doesn't, launch a browser and visit any website, and this will prompt a redirect to the portal.

## Step 3: Register as a Guest

Under "Not registered?", select Guest and enter your Full Name, Email Address, and Mobile Number (for SMS verification). Enter your Sponsor's name, Sponsor's Email Address and Purpose of Visit. Finally, Accept the Terms & Conditions.



Login

USERNAME\*

RECEIVED PASSCODE\*

Not registered?



## Step 4: Get Connected

Your sponsor will then receive an email to approve your Wi-Fi access. Once approved, you will receive a username and verification passcode via SMS or email.

The email will look like this -

John Smith your internet access code ➤ Inbox x

 no-reply@extremecloudiq.com  
to me ▾

Dear john smith,

Your username is [johnsmith@gmail.com](mailto:johnsmith@gmail.com) & internet access passcode is X\*ovtaf075

Use this for internet access.

University Of Cumbria.

Enter the username and passcode into the portal to complete registration.

Once verified, your device will connect to UoC-Guest. Access is typically valid for 24 hours. After 24 hours have passed, you will need to register again to extend your access.

## Troubleshooting Tips

- If the portal doesn't appear, disconnect and reconnect to UoC-Guest.
- Open a browser and visit a non-secure site (e.g., <http://example.com>) to trigger the redirect.
- Allow pop-ups and redirects in your browser.
- If SMS doesn't arrive, check mobile signal or try email verification if available.
- If an SMS or email hasn't arrived after a period, contact your sponsor to make sure they have received your request.
- If the email doesn't arrive, check your junk email folder for emails from no-reply@extremecloudiq.com.