

UoC-Guest WiFi — User Guide

UoC-Guest is available to anyone visiting any UoC campus for official purposes. This may be to work as a contractor or as a guest lecturer etc.

In order to use the service you will need the following:

- 1) A Wi-Fi capable device e.g. Smart phone, Tablet, or Laptop.
- 2) A valid personal email address, used to receive your UoC-Guest credentials.
- 3) A valid email address of the UoC staff member who invited you.

Instructions for using the service

- 1) In your device's WiFi settings, select the SSID "**UoC-Guest**".
- 2) Depending on your device you may be automatically redirected to a "**Sign On**" page, otherwise you may have to open up a web browser and attempt to browse the Internet to trigger this action. This really depends on your device and its software.
- 3) Make a choice based on your circumstances:
 - a) If you have previously registered for this service, you may enter your username and password now, and then click "**Sign On**".
 - b) Alternatively, if you have not yet registered, click the link "**Or register for guest access**" located at the bottom of the page. Continue to section 4.
 - c) If you are a member of staff or a student, you should be using eduroam, click the link "**Click here to configure your device**" to setup eduroam on your device. Go to "**Set up eduroam**" at the end of this guide for further instruction.

Sign in to UoC-Guest
https://ise-lve-v01.cumbria.ac.uk

University of Cumbria | UoC-Guest WiFi registration

Sign On

Welcome to the University of Cumbria's Brampton Road campus.

If you are a member of the University, please use eduroam WiFi. If your device is not configured to use eduroam, [click here to configure your device](#).

If you are a visitor and do not yet have any Guest credentials, register for access at the link below.

Username:

Password:

Sign On

[Or register for guest access](#)

- 4) On the registration page, complete the form in full.
 - a) First name
 - b) Last name
 - c) Email address – This must be your valid email address (required in order to receive your credentials).
 - d) Phone number
 - e) Company
 - f) Person being visited (email) – This is very important, enter the email address of the UoC staff member that has invited you on campus. He/she will receive an email asking them to accept or deny access for you.
 - g) Reason for visit
- 5) Read and accept the terms and conditions.
- 6) Click “**Register**”

The image displays two screenshots of the UoC-Guest WiFi registration form. The left screenshot shows the form with empty input fields. The right screenshot shows the form with filled-in fields: First name: Simon, Last name: Pegg, Email address: simon.pegg@myemail.com, Phone number: 01234567890, Company: SP Distribution, Person being visited(email): nick.frost@cumbria.ac.uk, Reason for visit: Guest speaker. The 'I agree to the terms and conditions' checkbox is checked in the right screenshot.

Registration
Please complete this registration form:

First name*
Last name*
Email address*
Phone number
Company
Person being visited(email)*
Reason for visit

1. Introduction
The university is committed to protecting its employees, students, partners and the university from illegal or damaging actions by individuals, either knowingly or unknowingly. University data, information systems and services are to be used for academic and business purposes in serving the interests of the university, and of our clients and customers in the course of normal operations. Effective security is a team effort and it is the responsibility of every computer user to read and understand these guidelines and to conduct their activities accordingly. This document provides important information, codes of conduct and regulations relating to the use of all University of Cumbria computer, electronic information and communication facilities.

I agree to the terms and conditions

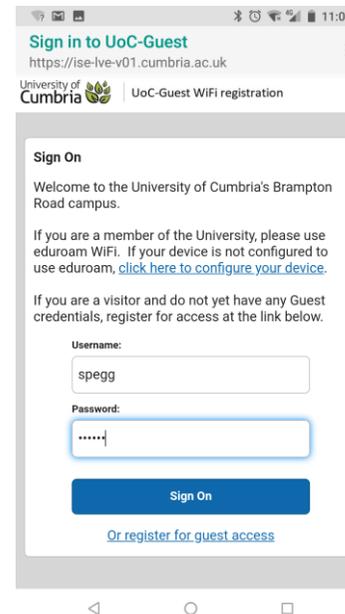
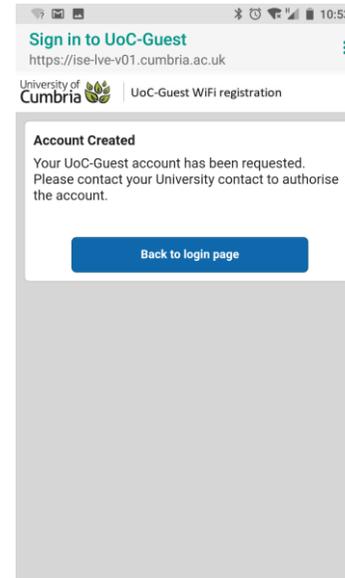
Register
Cancel

by the Head of Department.
8.6 A computer user who is in breach of the regulations will indemnify and extricate the university against all costs incurred by and losses caused to the university, or others, by reason of such breach, including but not limited to: repair costs; any claim for damages; legal costs; fines or other financial penalties.
8.7 Computer users are responsible for all activity on their accounts and keeping them secure. Where a breach of regulations has occurred due to a third party accessing a computer user's account, then it is the account owner who will be held responsible for this breach. Should the account owner be able to provide reasonable evidence of how their account was breached, or who it was breached by, they remain responsible, but the information will be considered as part of the investigation.

I agree to the terms and conditions

Register
Cancel

- 7) A message is now displayed informing you that your account has been requested.
An email has also been sent to your UoC contact asking them to allow or deny your request. You should contact them directly and ask them to check their emails.
- 8) Click **“Back to login page”**
- 9) Once your contact has approved your account, an email will be sent to the email address you entered on the form. Hopefully you can access this via 3G/4G, if not your UoC contact will be able to provide you with your login details. Please contact them directly if required.



Set up eduroam

University students and staff should be using the eduroam service for Wi-Fi. This service is more convenient once setup and is accessible worldwide wherever you find the eduroam SSID.

In order to use this service you must first configure your device on campus. Follow the instructions below to set up your device(s).

- 1) Read the information presented, it gives you valuable information on the correct username and password to use.
- 2) Click the link **“You can access the cat tool to configure eduroam on your device [HERE](#)”**.



Configuring your device to use eduroam

University of Cumbria Students & Staff

eduroam cat tool The link below will take you to a tool that can configure your device to use the eduroam SSID. eduroam is a nationwide SSID used at many educational establishments and by using this tool you will be able to use eduroam wherever it is available *world wide*.

The cat tool will ask you to enter credentials when it is configuring your device. The username for the eduroam service that you use is made up of three parts;

- Your university realm name which is: @cumbria.ac.uk
- Your network login name, as used to login to a UoC PC
- Your network login password, as used to login to a UoC PC

So to log on to eduroam, you would use:

Username: your-network-username@cumbria.ac.uk

eg: for students - 123456@cumbria.ac.uk (note no S at the beginning)

eg: for staff - joe.bloggs@cumbria.ac.uk

Password: your network password

Please do not confuse your eduroam username with your email - it is not your email even though it may look like it.

You can access the cat tool to configure eduroam on your device [HERE](#)

To access the password reset service, click [HERE](#)

- 3) Your device/software platform should be automatically recognised and be presented in an information box. Depending on your platform/software, your experience from this point onwards will be different.

Scroll down to see instructions for Android, Apple, and Windows.

The image shows two screenshots of the eduroam Configuration Assistant Tool (CAT) interface. The top screenshot is for Android, showing the 'Welcome to eduroam CAT' header, the 'eduroam Configuration Assistant Tool' title, and a list of languages. The selected institution is 'University of Cumbria'. Below this, contact information for the IT service desk is provided. A large blue button with an Android icon and the text 'Download your eduroam installer' and 'Android 7.0 Nougat' is prominent. A status bar at the bottom shows 'No SIM', the time '13:29', and 'Not Charging'. The bottom screenshot is for iOS, showing the same header and language list. The selected institution is 'University of Cumbria'. Contact information is provided. A large blue button with an Apple icon and the text 'Download your eduroam installer' and 'Apple iOS mobile devices (iOS 7 and above)' is prominent. The status bar at the bottom shows 'No SIM', the time '13:29', and 'Not Charging'. Both screenshots include a 'Log In' button and a 'Cancel' button.

SIGN IN TO NETWORK MORE

Welcome to eduroam CAT

eduroam Configuration Assistant Tool

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Selected institution: **University of Cumbria** select another

If you encounter problems, then you can obtain direct assistance from you home organisation at:

WWW: <http://www.cumbria.ac.uk/eduroam>

email: itservicesdesk@cumbria.ac.uk

tel: 01228 888 888

Download your eduroam installer
Android 7.0 Nougat i

[All platforms](#)

No SIM 13:29

cat.eduroam.org
UoC-Guest

< > **Log In** Cancel

Welcome to eduroam CAT

eduroam Configuration Assistant Tool

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tel: 01228 888 888

Download your eduroam installer
Apple iOS mobile devices (iOS 7 and above) i

[All platforms](#)

Android Platform/Software

- Click on the information box to display a second message box
- Click **"Continue"**, your config file will now be downloaded to your system.
- Click **"Back to Downloads"**.

The screenshot shows the eduroam CAT website interface. At the top, there is a status bar with signal strength, Wi-Fi, 94% battery, and 11:25. Below the status bar, there is a navigation bar with "SIGN IN TO NETWORK" on the left and "MORE" on the right. The main content area features the "Welcome to eduroam CAT" heading and the "eduroam Configuration Assistant Tool" sub-heading. A language selection menu is visible, with "English(GB)" selected. The selected institution is "University of Cumbria", with a "select another" button. Contact information for the University of Cumbria is provided: WWW: <http://www.cumbria.ac.uk/eduroam>, email: itservicesdesk@cumbria.ac.uk, and tel: 01228 888 888. A large blue button labeled "Download your eduroam installer" is prominently displayed, with "Android 7.0 Nougat" written below it. To the right of this button is an information icon (i). Below the button, a text box contains instructions: "Before you proceed with installation on Android systems, please make sure that you have installed the eduroamCAT application. This application is available from [Google Play](#), [Amazon Appstore](#) and as [local download](#), and will use the configuration file downloaded from CAT to create all necessary settings." A "Continue" button is located at the bottom right of this text box. At the bottom of the page, there is a link for "All platforms".

The screenshot shows the eduroam CAT website interface, similar to the previous one. The status bar at the top shows 94% battery and 11:26. The navigation bar has "SIGN IN TO NETWORK" and "MORE". The main content area features the "Welcome to eduroam CAT" heading and the "eduroam Configuration Assistant Tool" sub-heading. A language selection menu is visible, with "English(GB)" selected. The selected institution is "University of Cumbria", with a "select another" button. Contact information for the University of Cumbria is provided: WWW: <http://www.cumbria.ac.uk/eduroam>, email: itservicesdesk@cumbria.ac.uk, and tel: 01228 888 888. Below this, there is a section titled "Welcome aboard the eduroam user community!". A text box contains the message: "Your download will start shortly. In case of problems with the automatic download please use this [direct link](#)." Below this, it says "Dear user from University of Cumbria," followed by a warm welcome message: "we would like to warmly welcome you among the several million users of eduroam! From now on, you will be able to use internet access resources on thousands of universities, research centres and other places all over the globe. All of this completely free of charge!" It then states: "Now that you have downloaded and installed a client configurator, all you need to do is find an eduroam hotspot in your vicinity and enter your user credentials (this is our fancy name for 'username and password' or 'personal certificate') - and be online!" Finally, it says: "Should you have any problems using this service, please always contact the helpdesk of University of Cumbria. They will diagnose the problem and help you out. You can reach them via the means shown above." At the bottom of the page, there is a link for "Back to downloads".

- Click on the information box again.

e) Read the message window and then click on “Google Play”.

SIGN IN TO NETWORK MORE

Welcome to eduroam CAT

eduroam Configuration Assistant Tool

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Selected institution: **University of Cumbria** select another

If you encounter problems, then you can obtain direct assistance from you home organisation at:
WWW: <http://www.cumbria.ac.uk/eduroam>
email: itservicedesk@cumbria.ac.uk
tel: 01228 888 888

University of Cumbria 

Download your eduroam installer

 **Android 7.0 Nougat** 

Before you proceed with installation on Android systems, please make sure that you have installed the eduroamCAT application. This application is available from [Google Play](#), [Amazon Appstore](#) and [as local download](#), and will use the configuration file downloaded from CAT to create all necessary settings. Continue

[All platforms](#)

f) Install “eduroam CAT”.

SIGN IN TO NETWORK MORE

Search

Categories ▾ | Home | Top Charts | New Releases



eduroam CAT

GÉANT Association – January 31, 2018 – PEGI 3

Tools

Installed

This app is compatible with all of your devices.

★★★★☆ (975)



Description

A tool to allow users to configure their device for eduroam wireless networks. This tool requires a configuration file from your home institution in order to acquire the configuration settings needed. Due to limitations in the Android OS, the application needs to set up a screen lock if none is already set. The configuration file is in a standardised file format and can be obtained from eduroam Configuration Assistant Tool deployments (such as <https://cat.eduroam.org> and others). The tool also provides some status information on the eduroam connection.

- g) Open **eduroam CAT**.
- h) Follow the in-app instructions to load the config file you have just downloaded.
- i) The provider name should be "**University of Cumbria**".
- j) Click **Install**.
- k) The cat tool will ask you to enter your credentials when it is configuring your device. (see credentials guide below).
- l) Click **Install** again.
- m) You should now be connected to eduroam, or be able to select eduroam from the list of SSIDs shown in your Wi-Fi settings (if in range).

Credentials Guide

The username for the eduroam service that you use is made up of three parts;

- Your university realm name which is: **@cumbria.ac.uk**
- Your **network** login **username**, as used to login to a UoC PC
- Your **network** login **password**, as used to login to a UoC PC

So to log on to eduroam, you would use:

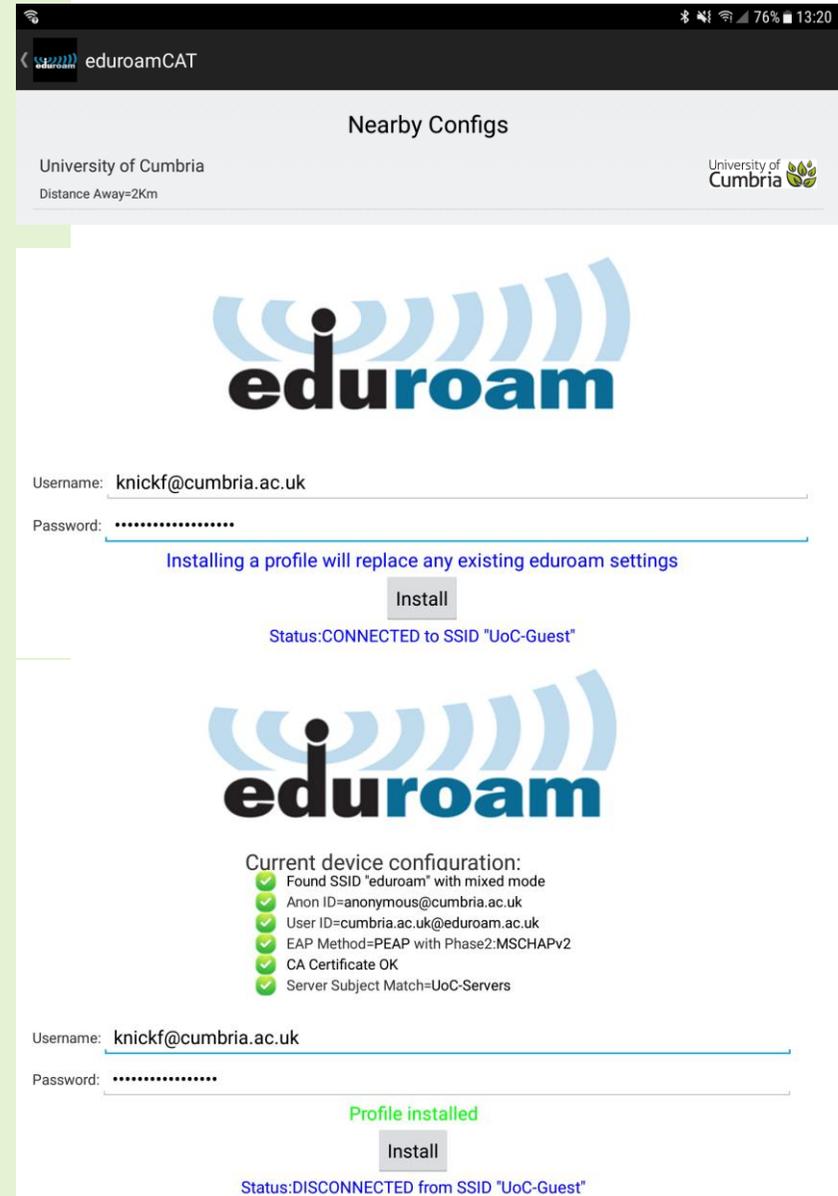
Username: **your-network-username@cumbria.ac.uk**

e.g. for **students** - 123456@cumbria.ac.uk (note - no 'S' at the beginning)

e.g. for **staff** - joe.bloggs@cumbria.ac.uk

Password: your **network** password

Please do not confuse your eduroam username with your email - it is not your email even though it may look like it.



Apple Platform/Software

- a) Click on the information box.
- b) The installer will download in the background and open up (you may have to click the home button to see it).

No SIM 13:29 Not Charging

cat.eduroam.org
UoC-Guest

< > Log In Cancel

Welcome to eduroam CAT

eduroam Configuration Assistant Tool

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[Srpski](#) [Suomi](#) [Magyar](#) [Português](#) [Slovenčina](#)

Selected institution: **University of Cumbria** [select another](#)

If you encounter problems, then you can obtain direct assistance from your home organisation at:

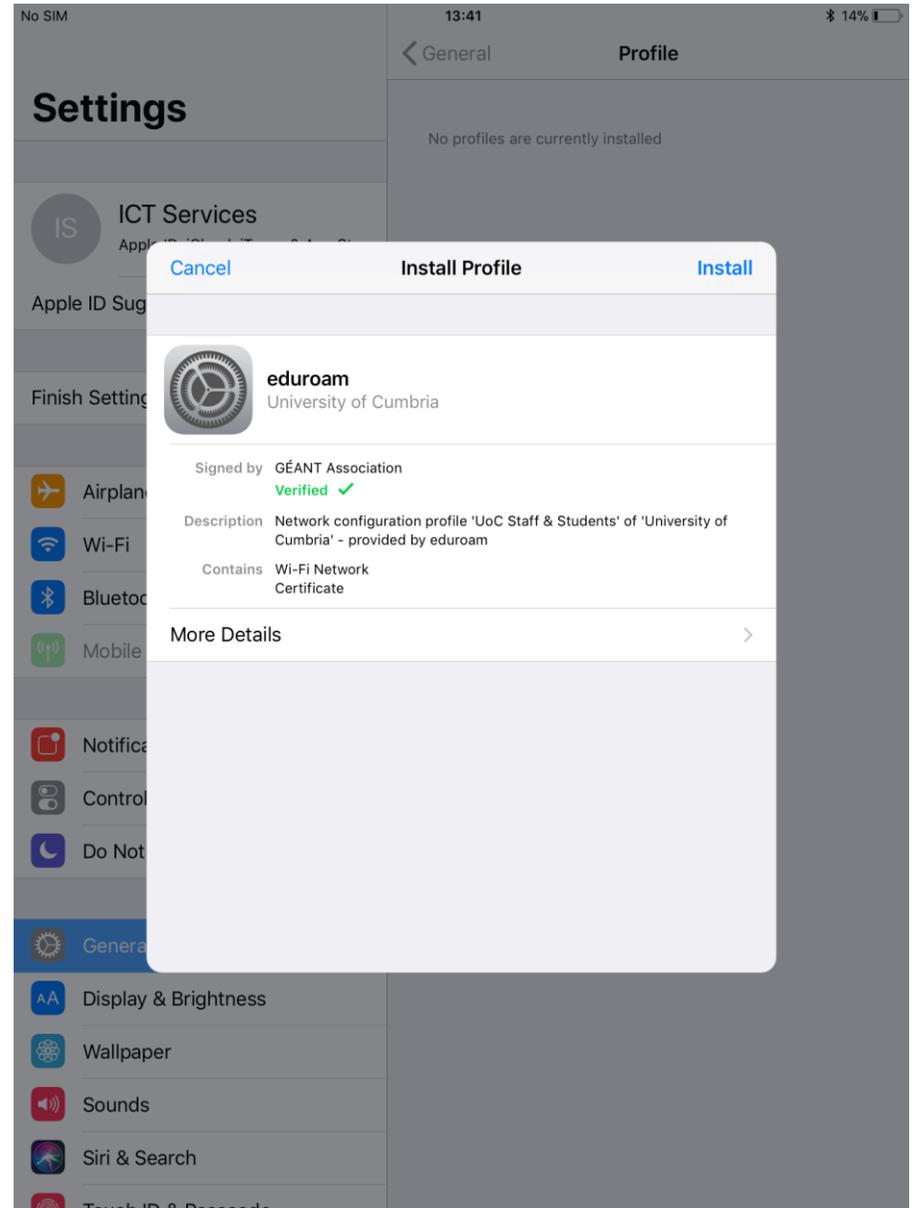
WWW: <http://www.cumbria.ac.uk/eduroam>
email: itservice@eduroam.org
tel: 01228 888 888

University of Cumbria

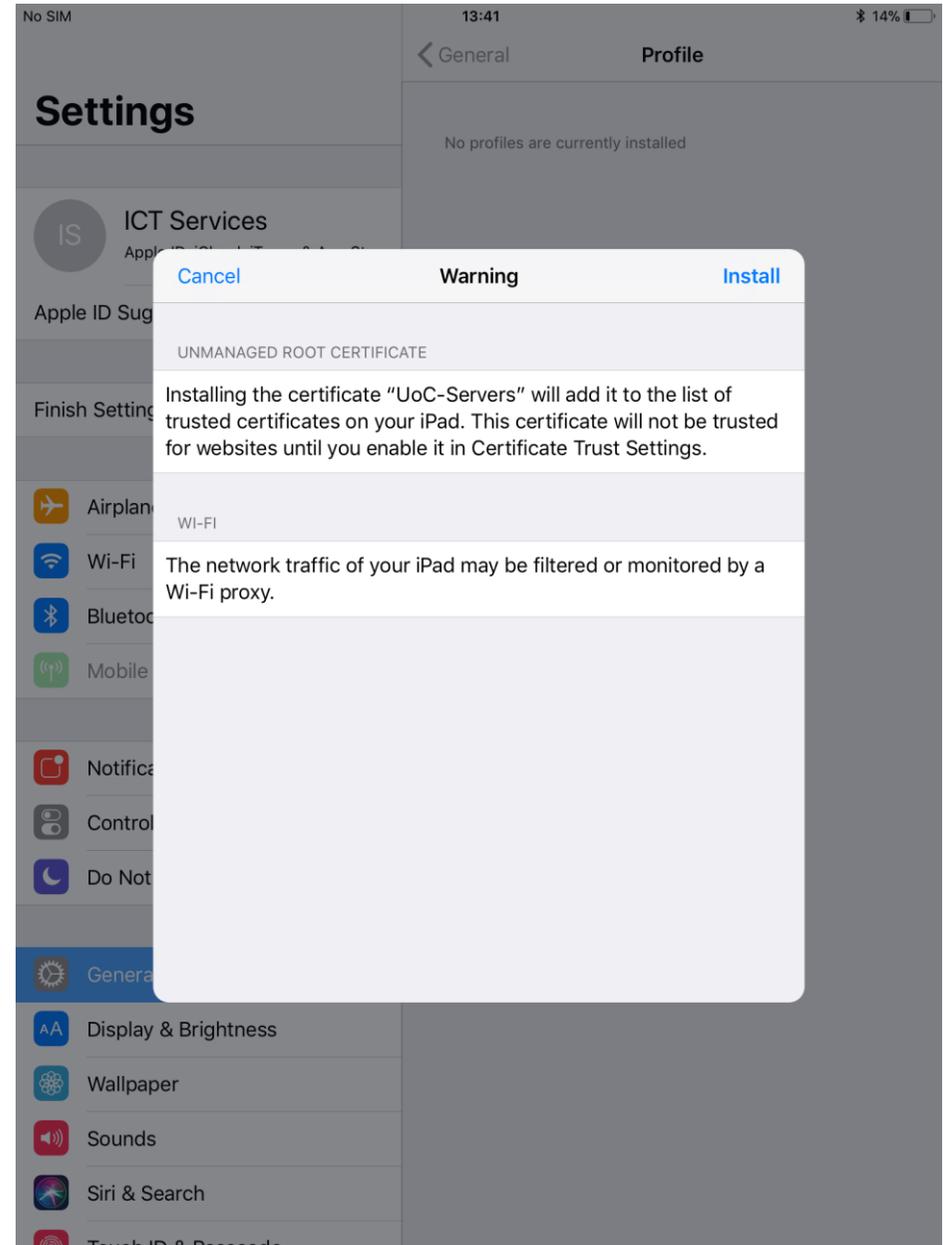
Download your eduroam installer
Apple iOS mobile devices (iOS 7 and above)

[All platforms](#)

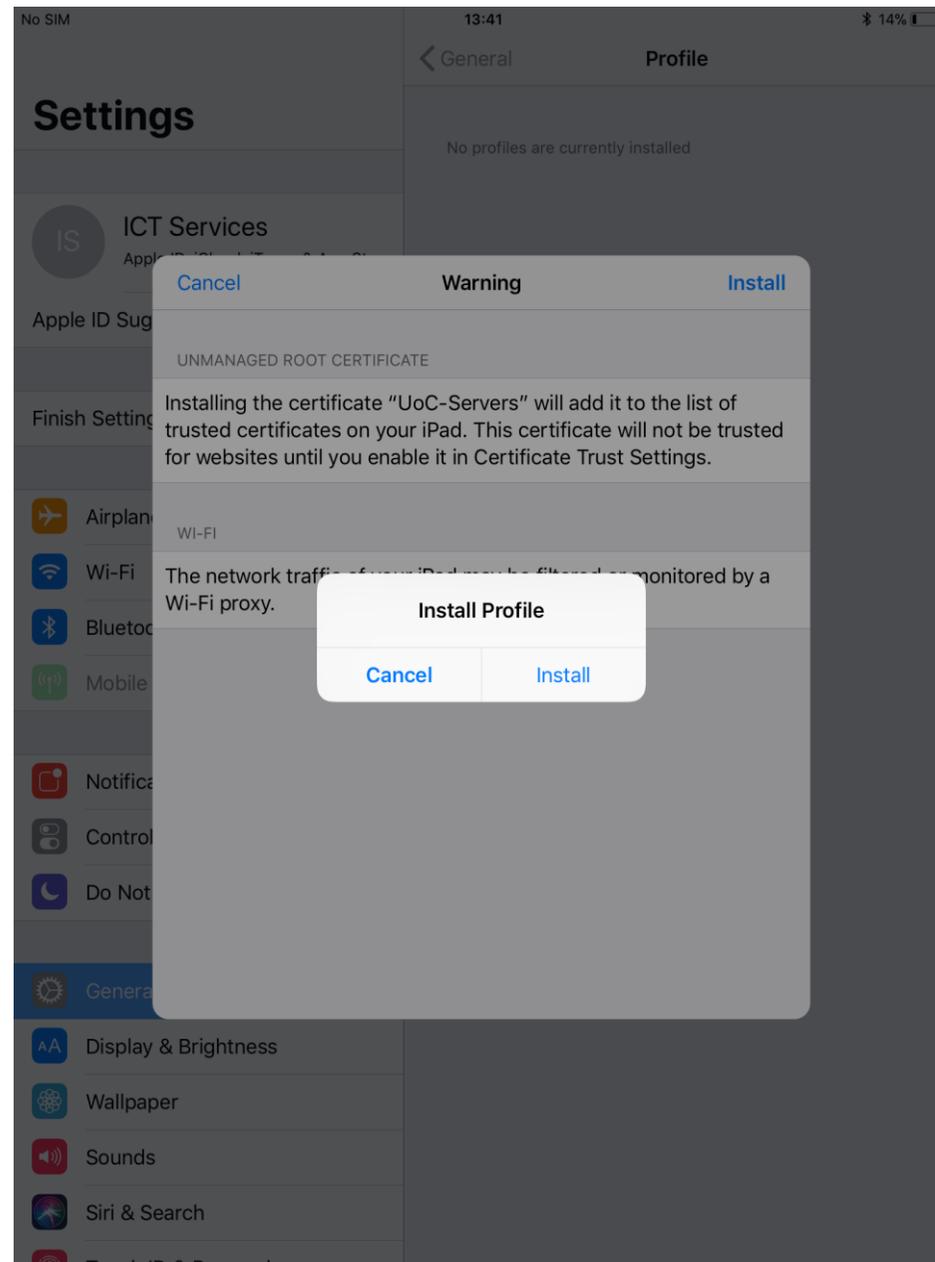
- c) Click **“Install”**
- d) You may be asked to enter the passcode of the device to continue.



e) Click **“Install”**.



f) Click **“Install”**.



- g) Enter username (see credentials guide below)
- h) Click **"Next"**
- i) Enter password (see credentials guide below)
- j) Click **"Next"**

Credentials Guide

The username for the eduroam service that you use is made up of three parts;

- Your university realm name which is: **@cumbria.ac.uk**
- Your **network** login **username**, as used to login to a UoC PC
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So to log on to eduroam, you would use:

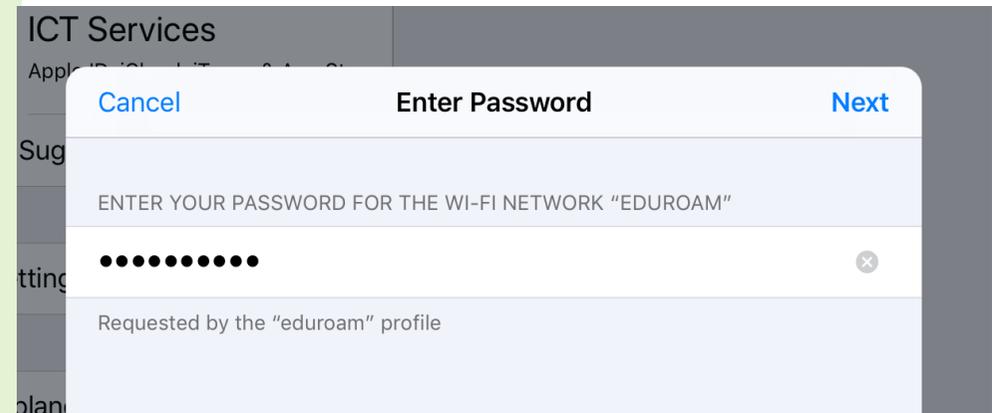
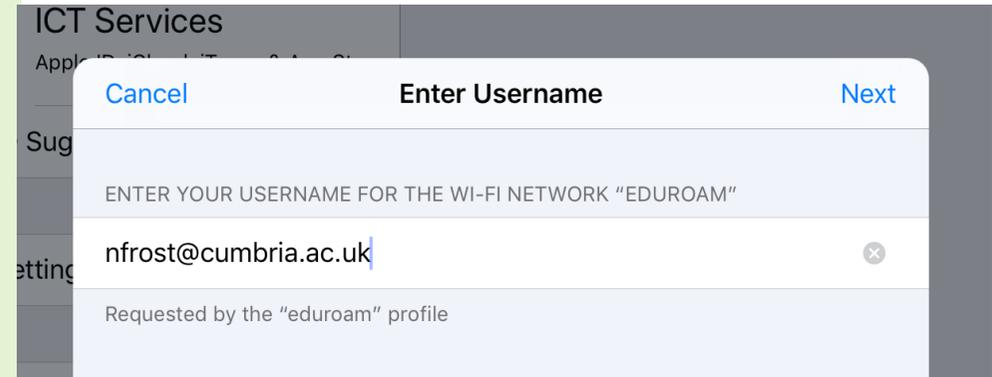
Username: **your-network-username@cumbria.ac.uk**

e.g. for **students** - 123456@cumbria.ac.uk (note - no 'S' at the beginning)

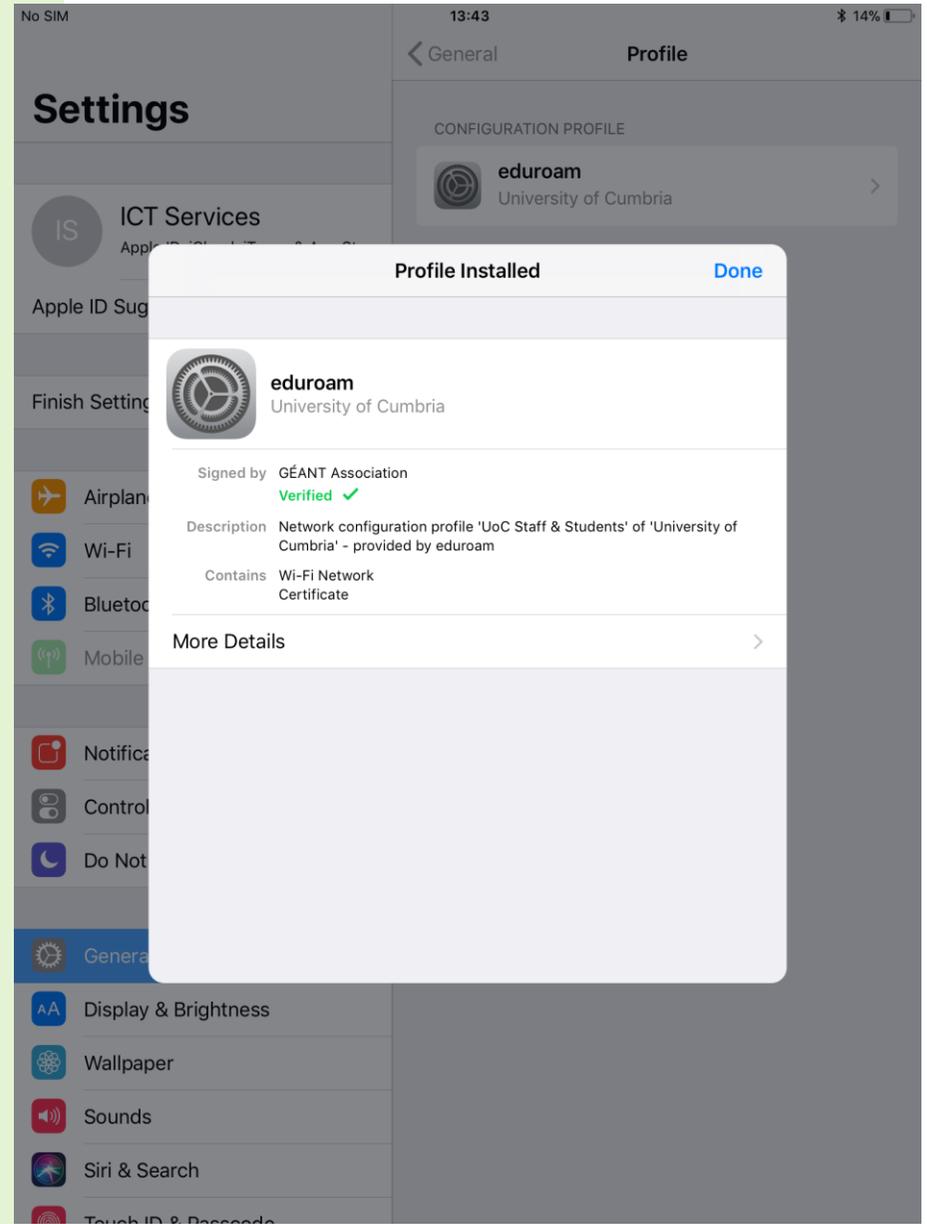
e.g. for **staff** - joe.bloggs@cumbria.ac.uk

Password: your **network** password

Please do not confuse your eduroam username with your email - it is not your email even though it may look like it.



- k) Click **Done**.
- l) You should now be connected to eduroam (if you are in range).



Windows 10

- Click on the information box to start the installer download.
- Click **Save**.
- Click **Run**.

Welcome to eduroam CAT

eduroam Configuration Assistant Tool

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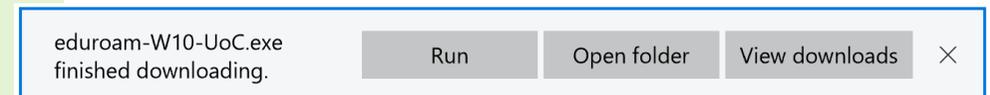
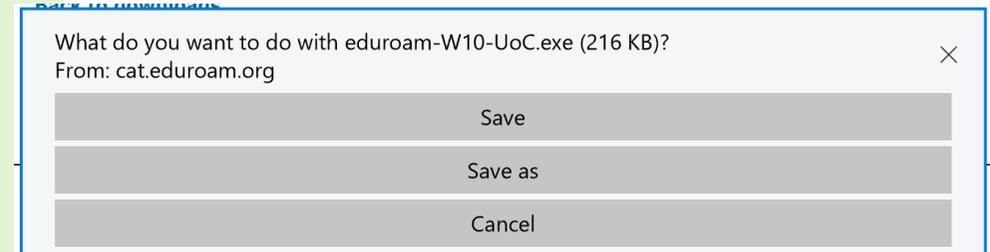


Selected institution: **University of Cumbria** [select another](#)

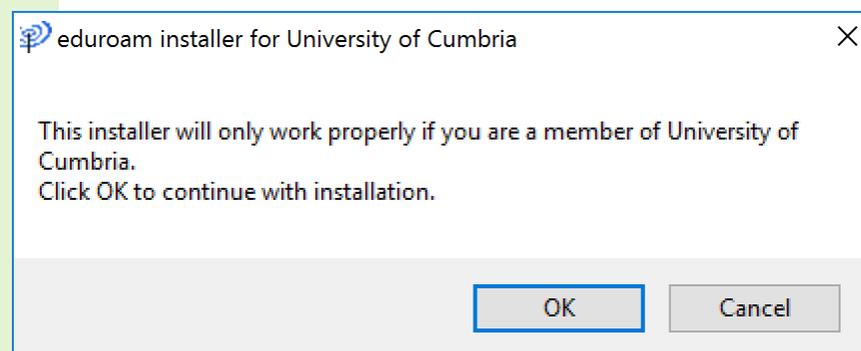
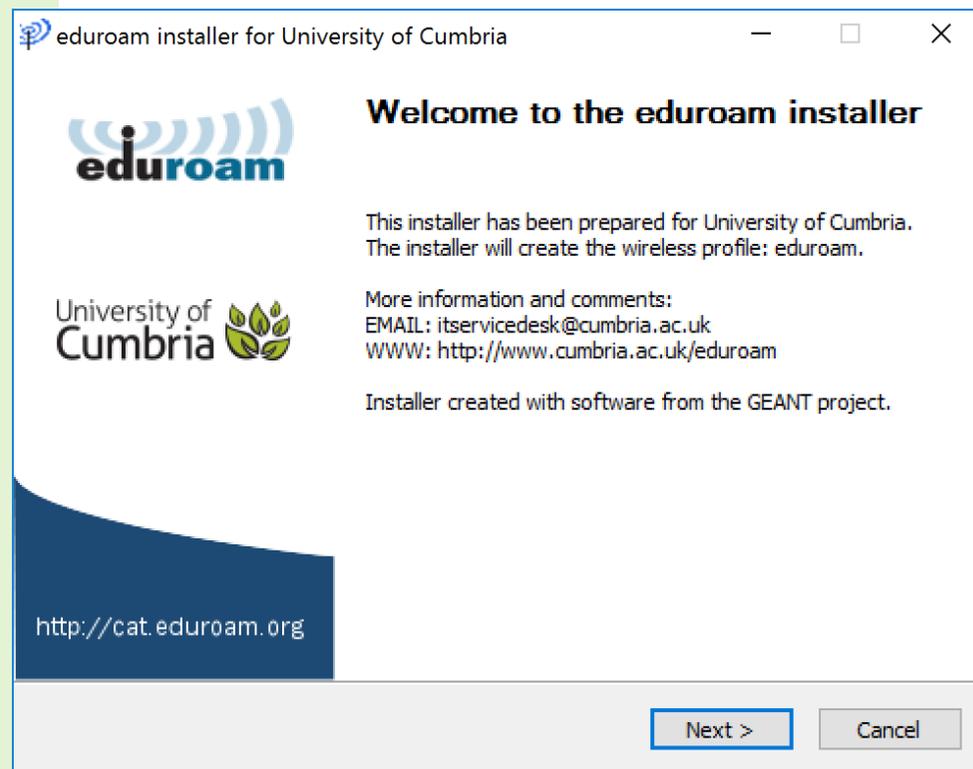
If you encounter problems, then you can obtain direct assistance from your home organization:
WWW: <http://www.cumbria.ac.uk/eduroam>
email: itservicedesk@cumbria.ac.uk
tel: [01228 888 888](tel:01228888888)



[All platforms](#)



- d) The installer will start. Click **Next**.
- e) Click **OK**.



f) Enter username and password (see credentials guide below)

Credentials Guide

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e.g. for **staff** - joe.bloggs@cumbria.ac.uk

Password: your **network** password

Please do not confuse your eduroam username with your email - it is not your email even though it may look like it.

eduroam installer for University of Cumbria

User credentials

Username:

Password:

Repeat password:

Nullsoft Install System v3.0

- g) Click yes to install the “**UoC-Servers**” certificate.
- h) Click “**Finish**”, you are now able to connect to eduroam.

