UoC-Guest WiFi — User Guide

UoC-Guest is available to anyone visiting any UoC campus for official purposes. This may be to work as a contractor or as a guest lecturer etc.

In order to use the service you will need the following:

- 1) A Wi-Fi capable device e.g. Smart phone, Tablet, or Laptop.
- 2) A valid personal email address, used to receive your UoC-Guest credentials.
- 3) A valid email address of the UoC staff member who invited you.

Instructions for using the service

- 1) In your device's WiFi settings, select the SSID "UoC-Guest".
- Depending on your device you may be automatically redirected to a "Sign On" page, otherwise you may have to open up a web browser and attempt to browse the Internet to trigger this action. This really depends on your device and its software.
- 3) Make a choice based on your circumstances:
 - a) If you have previously registered for this service, you may enter your username and password now, and then click "**Sign On**".
 - b) Alternatively, if you have not yet registered, click the link "Or register for guest access" located at the bottom of the page. Continue to section 4.
 - c) If you are a member of staff or a student, you should be using eduroam, click the link "<u>Click here to configure your device</u>" to setup eduroam on your device. Go to "<u>Set up eduroam</u>" at the end of this guide for further instruction.

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Sign in to UoC-Guest

https://ise-lve-v01.cumbria.ac.uk

University of Cumbria

UoC-Guest WiFi registration

Sign On

Welcome to the University of Cumbria's Brampton Road campus.

If you are a member of the University, please use eduroam WiFi. If your device is not configured to use eduroam, <u>click here to configure your device</u>.

If you are a visitor and do not yet have any Guest credentials, register for access at the link below.

	Sign On	
<u>Or regi</u>	<u>ster for guest a</u>	iccess

4)	On the	registration	page,	complete	the	form	in	full.
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- a) First name
- b) Last name
- c) Email address This must be your valid email address (required in order to receive your credentials).
- d) Phone number
- e) Company
- f) Person being visited (email) This is very important, enter the email address of the UoC staff member that has invited you on campus. He/she will receive an email asking them to accept or deny access for you.
- g) Reason for visit
- 5) Read and accept the terms and conditions.
- 6) Click "Register"

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7) A message is now displayed informing you that your account has been requested.

An email has also been sent to your UoC contact asking them to allow or deny your request. You should contact them directly and ask them to check their emails.

- 8) Click "Back to login page"
- 9) Once your contact has approved your account, an email will be sent to the email address you entered on the form. Hopefully you can access this via 3G/4G, if not your UoC contact will be able to provide you with your login details. Please contact them directly if required.

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Set up eduroam

University students and staff should be using the eduroam service for Wi-Fi. This service is more convenient once setup and is accessible worldwide wherever you find the eduroam SSID.

In order to use this service you must first configure your device on campus. Follow the instructions below to set up your device(s).

- 1) Read the information presented, it gives you valuable information on the correct username and password to use.
- 2) Click the link "You can access the cat tool to configure eduroam on your device <u>HERE</u>".

SIGN IN TO NETWORK

MORE

Configuring your device to use eduroam

University of Cumbria Students & Staff

eduroam cat tool The link below will take you to a tool that can configure your device to use the eduroam SSID. eduroam is a nationwide SSID used at many educational establishments and by using this tool you will be able to use eduroam wherever it is available *world wide*.

The cat tool will ask you to enter credentials when it is configuring your device. The username for the eduroam service that you use is made up of three parts;

- · Your university realm name which is: @cumbria.ac.uk
- Your network login name, as used to login to a UoC PC
- Your network login password, as used to login to a UoC PC

So to log on to eduroam, you would use:

Username: your-network-username@cumbria.ac.uk

eg: for students - 123456@cumbria.ac.uk (note no S at the beginning)

eg: for staff - joe.bloggs@cumbria.ac.uk

Password: your network password

Please do not confuse your eduroam username with your email - it is not your email even though it may look like it.

You can access the cat tool to configure eduroam on your device HERE

To access the password reset service, click HERE

3) Your device/software platform should be automatically recognised and be presented in an information box. Depending on your platform/software, your experience from this point onwards will be different.

Scroll down to see instructions for Android, Apple, and Windows.

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Android Platform/Software

- a) Click on the information box to display a second message box
- b) Click "Continue", your config file will now be downloaded to your system.
- c) Click "Back to Downloads".



d) Click on the information box again.

e) Read the message window and then click on "Google Play".



All platforms

f) Install "eduroam CAT".

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Description

A tool to allow users to configure their device for eduroam wireless networks. This tool requires a configuration file from your home institution in order acquire the configuration settings needed. Due to limitations in the Android OS, the application needs to set up a screen lock if none is already set. The configuration file is in a standardised file format and can be obtained from eduroam Configuration Assistant Tool deployments (such as https://cat.eduroam.org and others). The tool also provides some status information on the eduroam connection.

- g) Open eduroam CAT.
- h) Follow the in-app instructions to load the config file you have just downloaded.
- i) The provider name should be "University of Cumbria".
- j) Click Install.
- k) The cat tool will ask you to enter your credentials when it is configuring your device. (see credentials guide below).
- I) Click Install again.
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Credentials Guide

The username for the eduroam service that you use is made up of three parts;

- Your university realm name which is: @cumbria.ac.uk
- Your network login username, as used to login to a UoC PC
- Your **network** login **password**, as used to login to a UoC PC

So to log on to eduroam, you would use:

Username: your-network-username@cumbria.ac.uk

e.g. for **students** - 123456@cumbria.ac.uk (note - no 'S' at the beginning)

e.g. for staff - joe.bloggs@cumbria.ac.uk

Password: your network password

Please do not confuse your eduroam username with your email - it is <u>not</u> your email even though it may look like it.



Apple Platform/Software

- a) Click on the information box.
- b) The installer will download in the background and open up (you may have to click the home button to see it).

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	a cat.eduroam.org UoC-Guest	
No SIM	13:29	🖇 Not Charging 🔲

eduroam Configuration Assistant Tool View this page in <u>Eharranckin</u> <u>Català Čeŝtina Deutsch Ekknvikó English(GB) Español Euskara Français Galego Hrvatski Italiano lietuviu Norsk Polski Slovenščina</u> Start <u>Sroski Suomi Magvar Português Slovenčina</u>

Selected institution: University of Cumbria select another

If you enc	ounter problems, then you can obtain direct assistance from you home organisat	tion at:
www:	http://www.cumbria.ac.uk/eduroam	Cumbria
email:	itservicedesk@cumbria.ac.uk	
tel:	01228 888 888	
	Apple iOS mobile devices (IOS 7 and above)	

All platforms

- c) Click "Install"
- d) You may be asked to enter the passcode of the device to continue.



e) Click "Install".

lo SIM				13:41		
				〈 General	Profile	
Se	etting	gs		No profiles are c	urrently installed	
		Cancel		Warning	Install	
Appl	e ID Sug	UNMANAGED ROOT CEF	RTIFICA	ΤE		
Finis	h Settinç	Installing the certification trusted certificates of for websites until you	ate "L on you u enak	JoC-Servers" will r iPad. This certifi ble it in Certificate	add it to the list of icate will not be trusted Trust Settings.	
≁	Airplan	WI-FI				
Ŷ	Wi-Fi	The network traffic o	of you	r iPad may be filte	red or monitored by a	
*	Bluetoc	wi-i i proxy.				
	Mobile					
	Notifica					
0	Control					
	Do Not					
	Genera					
AA	Display	& Brightness				
	Wallpap	ber				
N	Sounds					
	Siri & S	earch				
	Touch	D. P. Dassanda				

f) Click "Install".

No SIM				13 🗸 Gene	: 41 eral	Profile		≱ 14% 🔳
Se	etting	gs		No p				
IS	IC App	F Services	• •	_				
Appl	e ID Sua	Cancel		War	ning		Install	
, de le t		UNMANAGED ROO	T CERTIFIC	ATE				
Finis	h Settinç	Installing the cer trusted certificat for websites unti	tificate "l tes on you l you ena	JoC-Ser ur iPad. 1 ble it in (vers" will add i This certificate Certificate Trus	t to the list will not be t Settings.	of trusted	
✐	Airplan	WI-FI						
?	Wi-Fi	The network traf	f: f	: D	I £:14I	monitore	ed by a	
*	Bluetoc	wi-гіріоху.		Install	Profile			
((Ţ))	Mobile		Can	cel	Install			
	Notifica							
0	Control							
C	Do Not							
Ø	Genera							
AA	Display	& Brightness						
	Wallpap	ber						
())	Sounds							
	Siri & S	earch						
	Touch	D & Dassanda						

- g) Enter username (see credentials guide below)
- h) Click "Next"
- i) Enter password (see credentials guide below)
- j) Click "**Next**"

Credentials Guide

The username for the eduroam service that you use is made up of three parts;

- Your university realm name which is: @cumbria.ac.uk
- Your **network** login **username**, as used to login to a UoC PC
- Your **network** login **password**, as used to login to a UoC PC

So to log on to eduroam, you would use:

Username: your-network-username@cumbria.ac.uk

e.g. for **students** - 123456@cumbria.ac.uk (note - no 'S' at the beginning)

e.g. for staff - joe.bloggs@cumbria.ac.uk

Password: your network password

Please do not confuse your eduroam username with your email - it is <u>not</u> your email even though it may look like it.

ICT Services Apply Cancel Enter Username Next Sug ENTER YOUR USERNAME FOR THE WI-FI NETWORK "EDUROAM" Image: Cancel Cancel

	Services		
Арри	Cancel	Enter Password	Next
Sug			
	ENTER YOUR PASSWORD	FOR THE WI-FI NETWORK "EDUROAM"	1
ting	•••••		8
	Requested by the "eduroa	m" profile	
lan			

- k) Click "Done".l) You should now be connected to eduroam (if you are in range).

No SIM	13:43		₿ 14%
	〈 General	Profile	
Settings	CONFIGURATION PRO	DFILE	
ICT Services	eduroam University of	of Cumbria	
Apply in internet of	Profile Installed	Dono	
Apple ID Sug	Profile Installed	Done	
Finish Setting	umbria		
Signed by GÉANT Associat	ion		
Description Network configu Cumbria' - provi	ration profile 'UoC Staff & Stu ded by eduroam	dents' of 'University of	
Bluetoc Contains Wi-Fi Network Certificate			
More Details		>	
Notifica			
Control			
Do Not			
Genera			
A Display & Brightness			
Wallpaper			
Sounds			
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Touch ID & Deceede			

Windows 10

- a) Click on the information box to start the installer download.b) Click Save.
- c) Click Run.

	Welcome to eduroan	വ്വി							
	eduroam Configuration View this page in <u>Български Català (</u> Galego Hrvatski Italiano lietuvių Nors	Čeština <u>Deutsch</u> Ελληνικα sk Polski Slovenščina Srp	<u> English(GB) Español E</u> ski Suomi Magyar Portu	eduroa uskara Français uguês Slovenčina	<u>Start</u> page				
	Selected institution: University of Cumbria select another								
	If you encounter problems, then you can obtain direct assistance from you WWW: http://www.cumbria.ac.uk/eduroam email: itservicedesk@cumbria.ac.uk tel: 01228 888 888			Cumbria					
	Download your eduroam installer MS Windows 10								
All platforms									
Γ	What do you want to do with eduroam-W10-UoC.exe (216 KB)? From: cat.eduroam.org								
	Save								
	Cancel								
	eduroam-W10-UoC.exe finished downloading.	Run	Open folder	View downloads	×				

d) The installer will start. Click "Next".

e) Click "**OK**".

🔊 eduroam installer for University of Cumbria —				×		
Welcome to the eduroam installer				F		
	This installer has been prepared for University of Cumbria. The installer will create the wireless profile: eduroam.					
University of Cumbria Combrine Wore information and comments: EMAIL: itservicedesk@cumbria.ac.uk WWW: http://www.cumbria.ac.uk/eduroam						
	Installer created with software	from the GEANT	rproject.			
http://cat.eduroam.org						
	[Next >	Cano	:el		
P eduroam installer for Unive	ersity of Cumbria		×			
This installer will only work properly if you are a member of University of Cumbria. Click OK to continue with installation.						
	OK	Cancel				

f) Enter username and password (see credentials guide below)

${\mathbb P}$ eduroam installer for University of Cumbria — \Box X				×		
User credentials			e	eduroam		
Username:	nfrost@cumbria.ac.uk					
Password:	•••••					
Repeat password:	•••••					
Nullsoft Install System v	3.0					
			Install	Can	cel	

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Password: your network password

Please do not confuse your eduroam username with your email - it is not your email even though it may look like it.

- g) Click yes to install the "UoC-Servers" certificate.
- h) Click "Finish", you are now able to connect to eduroam.

