Workarounds to access EBSCO content

If stuck at the EBSCOhost Login screen see Section 1.

If stuck at an EBSCOHost OpenURL screen see Section 2

Section 1 “Unable to validate your login credentials”

1. If you get this screen select Shibboleth login

2. Then select **UK Education** from here

3. Then scroll down and select **University of Cumbria**

Continued >>>>
4. Enter your university email address & password in this screen

Section 2 OpenURL form

1. If stuck at an EBSCOHost OpenURL form go back to the OneSearch search result and note the Article title, Journal title, Year, Volume, Issue & page numbers

2. In OneSearch go to the Journals A-Z (option in header bar)

3. Search for the Journal title

4. In the Journal record follow the link in the ViewIt section

5. On the Journal’s page in EBSCOhost navigate using Year, Volume, Issue to the article you require

Still having problems?

Email skills@cumbria.ac.uk

Or, contact the IT Service Desk