

20L Manual Microwave

IDEAL FOR FAMILY KITCHENS

YOUR SAFETY &
INSTRUCTION MANUAL
PLEASE READ CAREFULLY

MODEL: **P24013**



PREPARE *delicious family meals* IN A MATTER OF MINUTES
COOK WITH EASE WITH 5 POWER LEVELS + DEFROST FUNCTION



Five power levels
+ defrost function



20L capacity
fits 10" plate



Easy to use
30-minute timer



www.pifco.co

TECHNICAL DATA

Description:	20 Litre Microwave
Model:	P24013
Rated Voltage:	220-240V ~50Hz
Input power:	1150W
Output power:	1150-1280W
Microwave frequency:	2450MHz

DOCUMENTATION

We declare that this product conforms to the following product legislation in accordance with the following directive(s):

2014/30/EU	Electromagnetic Compatibility Directive.
2014/35/EU	Low Voltage Directive.
2011/65/EU	Restriction of Hazardous Substances Directive.
1935/2004/EC	Materials & Articles in Contact With Food (LFGB section 30 & 31).
2009/125/EC	Eco-Design of Energy Related Products.

RK Wholesale LTD Quality Assurance, United Kingdom

WARRANTY

This product is guaranteed for 12 months from the date of original purchase. If any defect arises due to faulty materials of workmanship, the faulty products must be returned to the place of purchase. Refund or replacement is at the discretion of the retailer.

The following conditions apply:

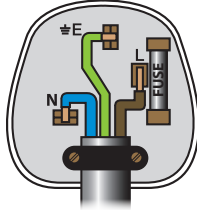
- The product must be returned to the retailer with proof of purchase.
- The product must be installed and used in accordance with the instructions contained in this instruction guide.
- It must be used only for domestic purposes.
- It does not cover wear and tear, damage, misuse or consumable parts.
- RK Wholesale LTD has limited liability for incidental or consequential loss or damage.
- This guarantee is only Valid in the UK and Eire Only.

**An extended warranty is available for this appliance.
See back page for details.**

WIRING SAFETY FOR UK USE ONLY

IMPORTANT

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:




The wires in the mains lead are coloured in accordance with the following code:


Blue neutral [N] **Brown** live [L]
Green/Yellow [EARTH] 

Plug Fitting Details (Where Applicable).

The wire coloured blue is the neutral and must be connected to the terminal marked [N] or coloured black.

The wire coloured brown is the live wire and must be connected to the terminal marked [L] or coloured red.

The wire coloured green/yellow must be connected to the terminal marked with the letter [E] or marked .

On no account must either the brown or the blue wire be connected to the [EARTH] terminal .

Always ensure that the cord grip is fastened correctly.

The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.

If in doubt consult a qualified electrician who

will be pleased to do this for you.

Non-Rewireable Mains Plug

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).

If in doubt, consult a qualified electrician who will be pleased to do this for you.

If you need to remove the plug – disconnect it from the mains – and then cut it off of the mains lead and immediately dispose of it in a safe manner. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.

WARNING:

This Appliance **MUST** be Earthed

PRODUCT SAFETY

When using **any** electrical appliance, basic safety precautions should always be followed including the following:

- Check that the voltage of the main circuit corresponds with the rating of the appliance before operating.
- Please ensure that the appliance is used on a stable, level, and heat resistant surface.
- **DO NOT** immerse cords, plugs or any part of the appliance in water or any other liquid.
- If the supply cord or appliance is damaged, stop using the appliance immediately and seek advice from the manufacturer, its service agent or a similarly qualified person.
- **DO NOT** let the cord hang over the edge of a table or counter, or let it come into contact with any hot surfaces.
- The use of accessory attachments is not recommended by the appliance manufacturer apart from those supplied with this product. **DO NOT** use extension cords with the appliance.
- **DO NOT** carry the appliance by the power cord.
- **DO NOT** use any extension cord with this appliance.
- **DO NOT** pull the plug out by the cord as this may damage the plug and/or the cable.
- Switch off at the wall socket then remove the plug from the socket when not in use or before cleaning.
- Switch off and unplug before fitting or removing tools/ attachments, after use and before cleaning.
- **DO NOT** leave the appliance unattended while it is operating.
- Close supervision is necessary when any appliance is used by or near children or pets.
- Children should not play with the appliance.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

- Cleaning and user maintenance should not be undertaken by children without supervision.
- Take care when any appliance is used near pets.
- **DO NOT** use this product for anything other than its intended use.
- This appliance is for household use only.

CAUTIONS

- **DO NOT** operate the microwave with the door open, due to the safety interlocks built into the door mechanism. It is important not to tamper with the safety interlocks (safety interlocks automatically switch off any cooking activity when the door is opened). This could result in harmful exposure to excessive microwave energy.
- **DO NOT** place any object (such as kitchen towels, napkins, etc.) between the microwave front face and the door, or allow food or cleaner residue to accumulate on sealing surfaces.
- **DO NOT** operate the microwave if it is damaged. It is particularly important that the microwave door closes properly and that there is no damage to its door hinges, latches, door seals and sealing surfaces.
- Please ensure cooking times are correctly set. Small amounts of food require shorter cooking or heating time. Over cooking may result in the food catching on fire and subsequent damage to the microwave.
- When heating liquids, e.g. soups, sauces and beverages in your microwave, avoid using straight sided containers with narrow necks.
- Stir the liquid before placing the container in the microwave and again halfway through the heating time. After heating, let it stand, stir or shake it again carefully and check the temperature of it before consuming to avoid burns (especially, contents of feeding bottles and baby food jars).
- An exhaust outlet is located on the top, bottom or side of the microwave. Don't block the outlet. It could result in damage to your microwave and poor cooking results.

- **DO NOT** operate the microwave when empty. It is best to leave a glass of water in the microwave when not in use. The water will safely absorb all microwave energy if the microwave is accidentally started.
- Improper use could result in damage to the microwave.
- **DO NOT** use wooden containers and ceramic containers that have metallic (e.g. gold or silver) inlays. Always remove metal twist ties.
- Check that the utensils are suitable for use in the microwave before use. They may heat up and char. Metal objects in particular may arc in the microwave, which can cause serious damage.
- **DO NOT** rinse the glass turntable by placing it in water just after cooking. This may cause breakage or damage.
- Before cooking pierce the skin of potatoes, apples or any such fruit or vegetables. They could burst.
- **DO NOT** cook eggs in their shell. Eggs in their shell and whole hard-boiled eggs should not be heated in the microwave since they may explode, even after microwave heating has ended.
- Pressure will build up inside the egg which will burst.
- **DO NOT** attempt deep fat frying in your microwave. This could result in a sudden boil over of hot liquid.
- If smoke is observed, switch off or disconnect the microwave from the power supply and keep the microwave door closed in order to stifle any flames. It can cause serious damage, such as fire or electric shock.
- When food is heated or cooked in disposable containers made of plastic, paper or other combustible materials keep an eye on the microwave and check it frequently.
- The microwave should be cleaned regularly and any food deposits should be removed. Failure to maintain the microwave in a clean condition could lead to deterioration of the surface. This could adversely affect the life of the appliance and possibly result in a hazardous situation.

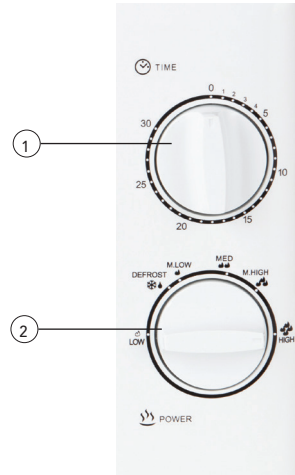


- Follow exact directions given by each manufacturer for their popcorn product. **DO NOT** leave the oven unattended while corn is being popped. If corn fails to pop after the suggested times, discontinue cooking.
- Never use a brown paper bag for popping corn. Never attempt to pop leftover kernels. Overcooking could result in the corn catching fire.
- **DO NOT** use harsh abrasives cleaners or sharp metal scrapers to clean the microwave door glass. They can scratch the surface, which may result in the glass shattering.
- After cooking, the container is very hot. Use gloves to take out the food and avoid steam burns by directing steam away from the face and hands.
- This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments, farm houses, by clients in hotels, motels and other residential environments, bed & breakfast type environments.
- The microwave oven is intended for heating food and beverages. Drying of food or clothing and heating of warming pads, slippers, sponges, damp cloth and similar may lead to risk of injury, ignition or fire.
- The door or outer surface may get hot when the appliance is operating.
- In the unlikely event the appliance develops a fault, stop using it immediately and seek advice from the Customer Support Team.

WHAT'S IN THE BOX

Instruction Manual

1. Set length of cooking
30 mins at a time max
2. Set power level
3. Wave Guide
4. Control Panel
5. Oven Window
6. Roller Ring
7. Glass Turntable
8. Door Safety Lock System



BEFORE YOUR FIRST USE:

1. Remove the parts from the packaging.
2. Wash and dry any parts that will come into contact with food.
3. Your appliance is now ready for normal use.

Dispose of the packaging in a responsible manner.

USING YOUR APPLIANCE

Before first use:

Take out all of the packaging, if there is a safe film over the oven, tear it off before use. Check carefully for damage. If any, immediately notify the dealer or send to the manufacturer's Service Centre.

Microwave ovens must be placed under dry and in non-corrosiveness environments. They should be kept away from heat and humidity, such as gas burner or water tank.

To ensure sufficient ventilation, the distance from the back of microwave to the wall should be at least 10 cm. The side of the microwave nearest the wall should be at least 5 cm clear. There should be clear space of at least 85cm above the top surface of the appliance.

The microwave should be positioned far away from TVs, Radios and/or antennas since picture disturbance or noise may occur.

The appliance must be positioned so that the plug is accessible, and has a good grounding in case of leakage. A ground loop can be formed to avoid electric shock.

The microwave oven must be operated with the door closed.

Do not place the microwave oven in a cabinet.

The microwave oven must be free-standing when it is used as intended.

The back of the oven must be placed against a wall.

During first use the microwave oven may emit an odour and slightly smoke. This is due to manufacturing residue or oil on the heat element or oven cavity. This is normal and should not occur after several uses. Keep your doors and windows open to ensure good

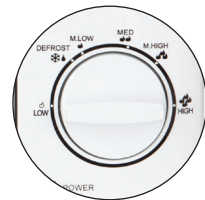
ventilation. It is recommended to place a cup of water on the glass tray set on high and operate the microwave oven several times to help clean the microwave of residue.

The Control Panel:

The control panel consists of two dials for power and timer settings.

Power Dial:

Use the operator dial to choose a cooking power level. It is the first step to starting a cooking session.



Setting	Power	Description
1st	17%	Low
2nd	37%	Defrost
3rd	40%	M.Low
4th	66%	Medium
5th	85%	M. High
6th	100%	High

Timer Dial:

Use the Timer Dial to choose your desired cooking time.



To start a cooking session:

1. Place food in oven and close the door.
2. Turn the Power Selector to select a power level.
3. Use the Timer dial to set a cooking time.

NOTE: As soon as the timer is turned, the microwave will start cooking.

When selecting a time for less than 2 minutes, turn the timer past the 2 minute marker and then return to the correct required time.

CAUTION! ALWAYS RETURN TIMER BACK TO ZERO POSITION.

To stop oven during cooking process open the door by the handle. The cooking operation will immediately halt.

Utensils guideline:

It is strongly recommended to only use containers which are suitable and safe for microwave cooking. Generally speaking, containers made of heat-resistant ceramic, glass or plastic are suitable for microwave cooking. Never use metal containers for microwave cooking and combination cooking as sparks are likely to occur and there is a risk of fire or injury.

When cooking microwave meals, always check the packaging to see which parts are microwave safe. Use the below table as reference:

Material	Microwave Safe	Notes
Heat resistant ceramic	Yes	Never use the ceramics which are decorated with a metal rim or glazed.
Heat resistant plastic	Yes	Cannot be used for extended periods of time when microwave cooking.
Heat resistant glass	Yes	
Plastic film	Yes	Not to be used when cooking meat or chops as the high temperature may damage the film.
Grill rack	No	
Metal container	No	Never to be used in the microwave. Microwaves cannot penetrate through metal. Microwaving with a metal container can result in fire.
Lacquer	No	Poor heat-resistant. Cannot be used for High-temperature cooking
Bamboo wood and paper	No	Poor heat-resistant. Cannot be used for High-temperature cooking
Cling film	Yes	Cling film can be used as long as it is pierced to let steam escape, and it not touching the food.

CAUTION! There are a number of accessories available on the market. Before you buy, make sure they are suitable for microwave use.

When you put food into the Microwave, ensure that the food, food supports and/or covering do not come in direct contact with any of the internal walls or the ceiling of the cavity since discolouration may take place.

Some plastics are heat-proof only to certain temperatures. Check carefully!

Always remove lids of jars and containers, including take away food containers, before you cook using your microwave. If you don't remove the lids, then steam and pressure can build up inside and cause an explosion even after microwave cooking has stopped.

Do not use straight sided containers with narrow necks when heating liquid. Use extreme care when inserting a spoon or other utensils into the container.

Cooking tips:

The following factors may affect the cooking result:

Food arrangement

Place thicker foods towards the outside of the dish with the thinner foods towards the centre. Spread the food evenly and avoid overlapping, if possible.

Cooking time length

Begin cooking on a shorter time setting and evaluate the food after it times out.

Extend the time according to the actual need. Over cooking may result in burnt food and smoke.

Piercing

Food such as potatoes, fish, chicken and sausages all need to be pierced in several places before cooking, so that steam does not build up and cause the food to explode.

Cooking food evenly

Food such as chicken, burgers or steak should be turned once during cooking.

Depending on the type of food, if applicable, stir from outside to the centre of the dish

once or twice during cooking.

Allow standing time

Once the cooking time has finished, allow food to stand in the Microwave for a few minutes. This allows the food to complete its cooking cycle and to cool down naturally.

If the food is cooked fully:

The colour and firmness of food help to determine whether it is done.

The following signs show that the food is ready:

- Steam coming out from all parts of food, not just the edge
- Joints of poultry can be moved easily
- Pork or poultry show no signs of blood
- Fish is opaque and can be sliced easily with a fork

Browning dish

When using a browning dish or self-heating container, always place a heat-resistant insulator such as a porcelain plate under it to prevent damage to the turntable and rotating ring.

Microwave safe plastic wrap

When cooking food with high fat content, do not allow the plastic wrap come into contact with food as it may melt.

Microwave safe plastic cookware

Some microwave safe plastic cookware might not be suitable for cooking foods with high fat and sugar content. The preheating time specified in the dish instruction manual must not be exceeded.

TROUBLESHOOTING

Questions	Answers
Is it normal for the turntable to turn in either direction?	Yes. The turntable can rotate clockwise or anti-clockwise, depending on the rotation of the motor when the cooking cycle starts.
Can I operate my microwave whilst it is empty?	No, never run it empty or with a very small load for a long period of time as this will damage the microwave.
Can I open the door whilst the microwave is running?	You can open the door at any point during cooking. The microwave energy will automatically switch off when the door is opened, and the time setting will pause until the door is closed.
Why is my microwave sparking?	If you see sparks in your microwave, turn it off immediately. Sparks can be caused by: metal or aluminium foil that touches the interior of the microwave, metal from a closing strip or tableware with metallic edges; recycled paper that contains small metal particles and aluminium foil that is not correctly covering the food. Remove anything from the Microwave that may contain metal. Refer to the Utensils Guideline in this manual for reference of what containers are microwave safe.
I am trying to cook eggs and they are popping. What do I do?	When you bake or poach eggs, the yolk can pop due to a build-up of steam inside the yolk membrane. Pierce the yolk with a toothpick before cooking. Never cook eggs without first piercing their shells.
My microwave is taking longer to cook food than the cooking guide says.	Variations in the size, shape and weight of your food can affect cooking times. Cooking guide times and heat settings should be used as suggestions to help prevent over-cooking. If you find the cooking time or temperature is not suited to your ingredients, adjust accordingly.
Can I operate my microwave without the turntable?	No. If you remove the turntable you will get poor cooking results. Ensure that all dishes used in the Microwave fit correctly on to the turntable.
What does standing time mean and why is it recommended?	Standing time means that food should be removed from the Microwave and allowed to 'stand' for an additional time to let it finish cooking. This is important because with microwave cooking, the heat is held in the food, not in the oven. Many foods build up enough internal heat to allow the cooking process to continue, even after the food is removed from the oven. Standing time for joints of meat, large vegetables and cakes is to allow the inside to cook completely, without overcooking the outside. Most directions on microwavable food will note how much standing time is required.

CLEANING AND CARE

The microwave should be cleaned regularly and any food deposits removed.

Remove the power cord from the wall outlet before cleaning. Don't immerse the appliance in water or other fluids when cleaning.

Failure to maintain the microwave in a clean condition could lead to deterioration of the surface. This could adversely affect the life of the appliance and possibly result in a hazardous situation.

Never use hard detergent, gasoline, abrasive powder or metal brush to clean any part of the appliance.

Do not remove the waveguide cover.

After lengthy use, it is possible for odors to emit from the Microwave.

The following 3 points are some methods to remove odors or unpleasant smells:

1. Place several lemon slices in a cup, then heat with high Micro Power for 2-3 min.
2. Put some orange peel into the Microwave, and then heat them with high Micro Power for 1 minute.

Tips for cleaning

If the seal of the microwave is dirty, it may stop the door from closing properly. Keep the seal clean.

Spicy sauces such as ketchup and mustard, or salty dishes such as salted meat contain ingredients that can erode the surface. After use, you should always clean the oven interior.

Residue of food from spillovers or splatters will attract microwave energy causing it to burn on. This could reduce the efficiency of the microwave and may cause bad odours.

Details for cleaning door seals, cavity and adjacent parts:

- Exterior: Wipe the enclosure with a dampened soft cloth
- Door: Using a dampened soft cloth, wipe clean the door and window. Wipe the door seals and adjacent parts to remove any spills. Wipe the control panel with a slightly dampened soft cloth.
- Interior walls: Wipe clean the cavity with a dampened soft cloth. Wipe clean the waveguide cover to remove any food remnants.
- Turntable / Rotation ring / Rotation axis: Wash with mild soap water. Rinse with clean water and allow drying thoroughly.

NOTE: Do not remove the Waveguide cover during cleaning.

Make sure the Waveguide cover is installed correctly and has not been damaged during cooking.

We hope you enjoy your appliance for many years.

As a thank you for purchasing one of our fantastic products,
we are offering you an extra 2 year peace of mind.

*To receive your extra guarantee period, register your appliance online
within 28 days of purchase by visiting:

www.pifco.co

Make sure to retain your original receipt.



**Should you have a problem
with your appliance or need any spare parts please call our
Customer Support Team on:**

+44 (0) 333 220 6054

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