

## 800W 20L Digital Microwave - Stainless Steel



## IG2086

Batch code:

**Please read these instructions carefully before use and retain for future reference**


**Before switching on your appliance,  
always check for any damage which may have been caused in transit**

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## IMPORTANT SAFETY INSTRUCTIONS

The following basic precautions should always be followed when using this electrical appliance:

- Carefully read all instructions before operating and save for future reference.
- This appliance is for normal domestic use only.
- Make sure the voltage in the intended location corresponds to the one shown on the rating label of the appliance.
- To reduce the risk of fire in the microwave cavity ensure the following:
  - Do not cook the food for longer than recommended.
  - Remove wire twist-ties before placing bags in the microwave.
  - Do not heat oil or fat for deep frying as the temperature of the oil cannot be controlled.
  - After use wipe the waveguide cover with a damp cloth, followed by a dry cloth to remove any food splashes and grease. Built-up grease may overheat and begin to cause smoke or catch fire.
  - If materials inside the microwave should smoke or ignite, keep the microwave door closed, turn the microwave off at the wall socket and disconnect the plug from the wall socket.
  - When heating food in plastic containers, do not leave unattended due to the possibility of ignition.
- To reduce the risk of explosion and sudden boiling:
  -  Liquids and other foods must not be heated in sealed containers since they are liable to explode; baby bottles fitted with a screw cap or teat are considered to be sealed containers.
  - Use a wide-mouthed container to cook liquids and ensure the cooked liquid is allowed to stand and is not removed immediately-

This is to avoid possible hazards such as explosion caused by delayed boiling of liquids.

- Potatoes, sausages and chestnuts should be peeled or pierced before cooking. Eggs in their shell should not be heated in microwaves since they may explode, even after microwave heating has ended.

- The contents of feeding bottles and baby food jars should be stirred or shaken and the temperature should be checked before consumption, in order to avoid burns from uneven heating.
- If the supply cord is damaged, it must be replaced before further use by the manufacturer, a service agent or a qualified electrician in order to avoid a hazard.
- After cooking, the container will be very hot. Use sufficient protection such as gloves to remove the food and avoid steam burns by directing steam away from the face and hands.
- Slowly lift the furthest edge of dish covers and microwave plastic wrap and carefully open popcorn and microwave cooking bags away from the face to avoid risk of burns from escaping steam.
- To prevent the turntable from breaking:
  - Let the turntable cool down before cleaning.
  - Do not place hot foods or containers on the cold turntable.
  - Do not place frozen foods or containers on the hot turntable.
- Make sure the containers do not touch the interior walls during cooking.
- Only use containers that are marked as “microwave safe”.
- Do not store food or any other object inside the microwave.
- Do not operate the microwave without any liquid or food inside the microwave. This could damage the microwave.
- Any accessories not recommended by the manufacturer may cause injuries.
- Do not use outdoors.
- Retain these instructions for future reference.
-  If the door or door seals are damaged or the microwave has malfunctioned, the microwave must not be operated until it has been repaired by a qualified electrician.
-  **WARNING:** It is hazardous for anyone other than a qualified electrician to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.
- If smoke is emitted, switch off and then unplug the appliance and keep the door closed in order to contain any flames.

- Microwave heating of beverages can result in delayed boiling and the possibility of overflowing; therefore care must be taken when handling the container.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the microwave door glass since they can scratch the surface, which may result in shattering of the glass.
- The lamp of the microwave oven is not intended for other purposes.
- The appliances are not intended to be operated by means of an external timer or separate remote -control system.
- This microwave oven is intended for heating food and beverages.

Drying of food or clothing and heating of warming pads, slippers, sponges, damp cloth and similar may lead to risk of injury, ignition or fire.

- This appliance should only be used by adults.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children.
- Keep the appliance and its cord out of reach of children.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge.
- A steam cleaner is not to be used on any part of this product.
- The door or the outer surface may get hot when the appliance is operating.



**WARNING:** Accessible parts may become hot during use. Young children should be kept away.

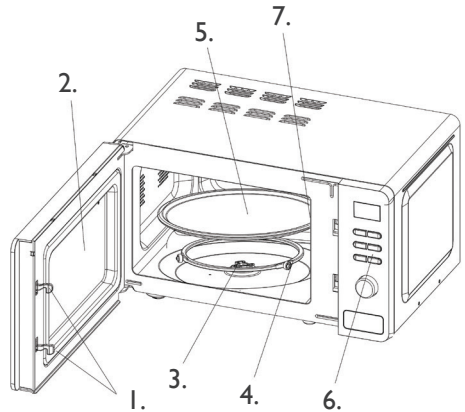
During use the appliance becomes hot. Care should be taken to avoid touching heating elements inside the microwave.



**CAUTION:** Hot surface

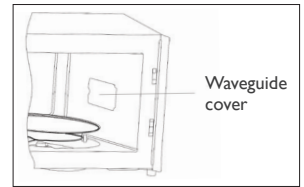
## APPLIANCE OVERVIEW

1. Door lock - Microwave oven door must be properly closed in order for it to operate.
2. Viewing window - Allows user to see the cooking status.
3. Rotating axis - The glass turntable sits on the axis; the motor underneath it drives the turntable to rotate.
4. Rotating ring - The glass turntable sits on its wheels; it supports the turntable and helps it to balance when rotating.
5. Turntable - The food sits on the turntable, its rotation during operation helps to cook food evenly.



### CAUTION:

- Place the rotating ring in the microwave first.
  - Fit the turntable onto the rotating axis and make sure that it is located over the gear mechanism.
6. Control panel - See control panel section for full details\*.
  7. Waveguide cover - It is inside the microwave, next to the wall of control panel.



**WARNING:** Never remove the waveguide cover

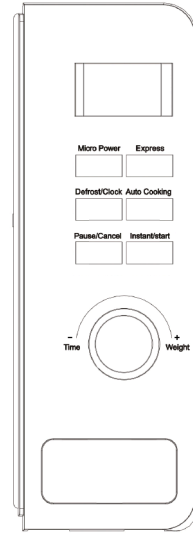
## INSTALLATION

1. Take out all the packing. If there is a safety film over the microwave, tear it off before use. Check carefully for damage. If any damage is evident, immediately notify dealer or send to the manufacturer's service center.
2. Microwave ovens must be placed in dry and non-corrosive environments and kept away from heat and humidity, such as gas burners or water tanks.
3. To ensure sufficient ventilation, the distance from the back of the microwave to the wall should be at least 10cm, the side to the wall should be at least 5cm, the free distance above the top surface at least 20cm and the distance from the microwave to the ground should be at least 85cm.
4. The position of the microwave should be such that it is located at least 5m from any TVs, Radios or antenna as this can cause picture disturbance.
5. The appliance must be positioned so that the plug is accessible and must ensure a good grounding in case of leakage.
6. The microwave must be operated with the door closed.
7. The microwave must not be placed in a cabinet. The microwave is intended to be freestanding.

# OPERATING INSTRUCTIONS

\*(the control panel is subject to change without prior notice).

1. **BEFORE COOKING** - The LED flashes 3 times when plugged into power supply. It will then flash “:”, prompting you to input the cooking programme and time.
2. **TIME/WEIGHT KNOB** - You can increase or decrease cooking time and weight during operation by turning Time/Weight knob.
3. **PAUSE/CANCEL** - At the initial or input stage: press once to cancel input programmes and return to the initial stage. During cooking: press once to stop the current programme, press twice to cancel cooking programmes.



4. **AUTO REMINDER** - When your preset cooking programme has finished, the LED display will show End and three beeps will sound to prompt you to take out the food. If you do not press the Pause/Cancel button once or open the door, the beep will continue to sound at an interval of 3 minutes.
5. **INSTANT COOKING** - From the initial standby status, press the Instant/Start button and the oven will start to express cook with high power; the default cooking time is one minute. You can increase or decrease the cooking time by turning the Time Weight knob.

**Note:** This instant cooking function applies to one of following situations:

- a. Activate instant cooking function within 2 minutes when the oven door is closed.
- b. Activate instant cooking function within 2 minutes when the Pause/Cancel is pressed.
- c. Activate instant cooking function within 2 minutes when the preset cooking program finishes.

6. **CLOCK SETTING** - The clock button makes it possible for you to input the current time when “ : ” flashes onto the LED display after the microwave is plugged in.

Example: to set 12:30		
	Steps	Display
1	After power-up, the colon flashes	:
2	Press and hold <b>Defrost/Clock</b> button for 3 seconds	<b>00:00</b>
3	Turn <b>Time/Weight</b> knob to set exact hours.	<b>12:00</b>
4	Press <b>Defrost/Clock</b> button once again.	<b>12:00</b>
5	Turn <b>Time/Weight</b> knob to set exact minutes.	<b>12:30</b>
6	Press <b>Defrost/Clock</b> button once again or wait for 5 seconds, and the numbers will go steadily.	

The **Defrost/Clock** button has two functions: to set the clock and to set the defrost menu. If you wish to set clock, you need to press and hold this button for 3 seconds, whilst to enter the defrost menu you only need to press the button once.

7. **MICROWAVE COOKING** - This function is for cooking and heating food. Press Micro Power button, LED cycles to show 100P — 80P — 60P — 40P — 20P.

High power (100P)	100% microwave power. Applicable for quick and thorough cooking.
Medium-High power (80P)	80% microwave power. Applicable for medium express cooking.
Medium power (60P)	60% microwave power. Applicable for steaming food.
Medium-Low power (40P)	40% microwave power. Applicable for defrosting food.
Low power (20P)	20% microwave power. Applicable for keeping warm.



- a. The max time which can be set is 60 minutes.
- b. Never operate the oven empty.
- c. If you pause the programme to turn the food during operation, once you wish to resume you must press the Instant/Start button once and the preset cooking programme will continue.
- d. If you intend to remove the food before the preset time, you must press Pause/Cancel button once to clear the preset procedure to avoid unintended operation of next time use.
- e. At the maximum microwave power, the oven will automatically lower the power after a certain time of cooking to lengthen the service life.

Example: To cook at P80 for 10 minutes.		
	Steps	Display
1	After power-up, the colon flashes	:
2	Select the desired microwave power by pressing Micro Power button consecutively	<b>80P</b>
3	Set cooking time by turning Time/Weight knob.	<b>10:00</b>
4	Press Instant/Start button to start and LED will count down to show running time.	

8. **EXPRESS COOKING** - Press Express button LED display will cycle to show 0:30, 1:00, 1:30. This function will allow you to heat a cup of water or beverage conveniently, omitting the steps of setting time. Choose the proper time depending on the beverage capacity.

Example: To cook with express for 1 minute		
	Steps	Display
1	After power-up, the colon flashes	:
2	Press Express button consecutively to select desired menu	<b>1:00</b>
3	Start cooking by pressing Instant/Start button	

9. DEFROST - This function is used for defrosting food. Pressing the Defrost Clock button once and the LED display will cycle to show d.1 or d.2 or d.3.

d.1	For defrosting meat, the weight range from 0.1 to 2.0 kg.
d.2	For defrosting poultry, the weight range from 0.2 to 3.0kg.
d.3	For defrosting seafood, the weight range from 0.1 to 0.9kg



**CAUTION:**

- It is necessary to turn over the food during operation to obtain uniform effect.
- Usually defrosting will need longer time than that of cooking the same food.
- If the food can be cut with a knife, the defrosting process can be considered completed.
- Microwave penetrates around 4cm into most food.
- Defrosted food should be consumed as soon as possible, it is not advised to freeze again.

Example: To defrost 0.4kg poultry		
	Steps	Display
1	After power-up, the colon flashes	:
2	Press Defrost/Clock button once to set the food type.	d.2
3	Turn Time/Weight knob to set the defrost weight	0.4
4	Start cooking by pressing Instant/Start	
5	During defrosting, beep sounds will be heard to prompt you to turn over the food. Open the door and turn over the food. Then close the door. Press Instant/start button again to continue defrosting	

10. AUTO COOKING - The oven has default cooking menu for simple operation. When the LED display flashes “:”, press the Auto Cooking button and the LED display will cycle to show A.1 through to A.8

Choose the appropriate menu according to the food type and weight and strictly observe the directions in the below table, otherwise the cooking effect can vary drastically.

Display	Kind	Method
A.1	Popcorn	Suitable for popcorn weighing 0.1kg. Prior to completing, if the popping speed has decreased to 1 pop per 1-2 seconds you should press Pause/Cancel button to stop the popping process.
A.2	Reheat	This setting is suitable for reheating 0.2-1.0kg, which lets you reheat a dinner plate of chilled leftovers with good results.
A.3	Beverage	Heating one or two cups of liquid. The liquid temperature is about 5-10°C. Use a wide rimmed container and do not seal.
A.4	Pizza	Warm 1 or 2 portions of pizza.
A.5	Potato	Cooking potato strips, cut into 5mm strips. Total weight is between 0.45-0.65kg. Place the strips on a large dish and cover the dish with a thin film to prevent water loss.
A.6	Frozen dinner	Suitable for cooking 1 or 2 portions of frozen dinner.
A.7	Rice	Wash rice and soak for 30 minutes. Refer the water volume as follows : Rice 0.1kg 0.2kg 0.3kg 0.4kg 0.5kg Water 180ml 330ml 480ml 630ml 760ml After cooking, stand cover for 5 minutes or until water is absorbed.
A.8	Vegetable	Place 0.1kg – 0.5kg vegetables in a microwave-safe bowl. Select A.8 menu, then rotate the dial to select the weight. Add water and cover with a wrap. After cooking stir and allow to stand. Add water according to the vegetable quantity, usually 0.1kg – 0.5kg = 2 - 3 Tablespoons of water.



### CAUTION:

- The temperature of food before cooking would be 20-25°C. Higher or lower temperature of the food before cooking would require either increasing or decreasing the cooking time.
- The temperature, weight and shape of food will largely influence the cooking effect. If any deviation has been found to the factor noted on above menu, you can adjust the cooking time for best result.

Example: Cook 0.5kg rice		
	Steps	Display
1	After power-up, the colon flashes	:
2	Press Auto Cooking button to set the cooking menu	A.7
3	Set cooking weight by turning Time/Weight knob	0.4
4	Start cooking by pressing Instant/Start button and LED will count down to show running time.	

11. AUTOMATIC STARTING (DELAYED FUNCTION) - If you do not want the menu to start immediately, you can preset the cooking programme and time and the preset programme will automatically start at your set time. The setting will consist of 2 steps:

1. Setting the current clock;
2. Setting the cooking menu and time.

Example: It is 12:30 on the clock, if you want the microwave oven to automatically start cooking with 100P microwave power for 9 minutes and 30 seconds at 14:20		
	Steps	Display
1	After power-up, the colon flashes	:
1.1	Press and hold Defrost/Clock button for 3 seconds	00:00
1.2	Set hours by turning Time/Weight knob	12:00
1.3	Press Defrost/Clock button again to confirm hours	12:00
1.4	Set minutes by turning Time/Weight knob	12:30
1.5	Press Defrost/Clock button once or wait for 5 seconds, and the numbers will go steady.	12:30
2	Set the cooking menu and time	
2.1	Select cooking power by pressing Micro Power button	100P
2.2	Turn Time/Weight button to set cooking time	9:30
2.3	Press and hold Defrost/Clock button for 3 seconds to return to current clock.	9:30
3	Set the time you expect to start. Repeat the steps of 1.2, 1.3, 1.4	
4	Press Defrost/Clock button to confirm the delayed menu. Now the program has been activated. And the menu will be started at 14:20.	
5	You may check the preset starting time by pressing Defrost/Clock button.	

12. MULTI-SEQUENCE COOKING - To obtain the best cooking result, some recipes call for different cooking modes and time. You may programme your personalised menu as follows:

Example: You want to cook food with 100P for 3 minutes then grill for 9 minutes. This is a 2 sequence setting.		
	Steps	Display
1	100P microwave for 3 min	
1.1	Press Micro Power button to select power level.	100P
1.2	Turn Time/Weight knob to set cooking time.	3:00
2	20P for 9min	12:00

Continued

2.1	Press Micro Power button to select desired power level	20P
2.2	Turn Time/Weight knob to set cooking time.	9:00
3	Start cooking by pressing Instant/Start	



### CAUTION:

- a. When microwave 100 power cooking is finished, it will begin the next operation automatically.
- b. Repeat the steps above to set up to 4 sequences.

13. CHILD LOCK FUNCTION - Use this feature to lock the control panel when you are cleaning or so that children cannot use the oven. All the buttons are rendered inoperable in this mode.

1. Set lock---Hold Pause/Cancel button for 3 seconds.
2. Cancel lock---Hold Pause/Cancel button for 3 seconds.

## CONTAINER GUIDELINES

It is strongly recommended to use containers which are marked as microwave safe. Generally speaking containers which are made of heat-resistant ceramic, glass or plastic are suitable for microwave cooking. Never use metal containers for microwave cooking as sparking is likely to occur. Use the below table for reference:

Container Material	Microwave	Notes
Heat-resistant ceramic	Yes	Never use ceramics which are decorated with metal or glazed.
Heat-resistant plastic	Yes	Do not leave unattended due to the possibility of ignition.
Heat-resistant glass	Yes	Never use glass with metal parts.
Heat-resistant glass	Yes	Never use glass with metal parts.
Plastic film	Yes	Should not be used when cooking meat as the over-temperature may do damage to the film.
Grill rack	No	Should not be used in microwave. Microwave cannot penetrate through metal.
Metal container	No	Should not be used in microwave. Microwave cannot penetrate through metal.
Lacquer	No	Poor heat-resistance. Cannot be used for High-temperature cooking.
Bamboo wood and paper	No	Poor heat-resistance. Cannot be used for High-temperature cooking.

## **COOKING TIPS**

The following factors may affect the cooking result:

### **Food arrangement**

Place thicker areas towards the outside of the dish and the thinner part towards the center and spread evenly. Do not overlap if possible.

### **Cooking time**

Start cooking with a short time setting, evaluate it after it times out and extend it according to the actual need. Over cooking may result in smoke and burns.

### **Cooking food evenly**

Food such as chicken, hamburgers or steak should be turned at least once during cooking.

Depending on the type of food, if applicable remove it and stir it from outside to centre of dish once or twice during cooking.

### **Allow standing time**

After timer is finished, leave the food in the microwave for an adequate length of time, this allows it to complete its cooking cycle and begin cooling down in a gradual manner.

### **Whether the food is cooked**

Color and hardness of food help to determine if it is done, these include:

- Steam coming out from all parts of food, not just the edge
- Joints of poultry can be moved easily
- Pork or poultry shows no signs of blood
- Fish is opaque and can be sliced easily with a fork

### **Microwave safe plastic wrap**

When cooking food with high fat content, do not allow the plastic wrap to come into contact with food as it may melt.

Microwave safe plastic cookware

Some microwave safe plastic cookware might not be suitable for cooking foods with high fat and sugar content. Also, the preheating time specified in the cooking instructions of each food/beverage must not be exceeded.

## CLEANING & MAINTENANCE

### Microwave Oven Care



**CAUTION:** The microwave should be cleaned regularly and any food deposits removed.



**WARNING:** Turn off the power at the wall socket and remove the power cord from the wall socket before cleaning. Do not immerse any part of the appliance in water or other fluids when cleaning- except the removable glass turntable and rotating ring.

- Failure to maintain the microwave in a clean condition could lead to deterioration of the surfaces which could adversely affect the life of the appliance and possibly result in a hazardous situation.
- Never use strong detergent, gasoline, abrasive powder or a metal brush to clean any part of the appliance.
- Do not remove the waveguide cover (located on the inner walls as per the diagram contained within the product instructions section of this manual).

### Tips for Cleaning

Details for cleaning door seals, cavity and adjacent parts:

Exterior:

- Wipe the enclosure with a dampened soft cloth.

Door:

- Using a dampened soft cloth, wipe clean the door and window.
- Wipe the door seals and adjacent parts to remove any spill or spatter.
- Wipe the control panel with a slightly dampened soft cloth.

Interior walls:

- Wipe clean the cavity with a dampened soft cloth.
- Wipe clean the waveguide cover to remove any food splashed.

Turntable/ Rotation ring/ Rotation axis:

- Remove and wash with mild soapy water.
- Rinse with clean water and allow to dry thoroughly before replacing.

## TROUBLE SHOOTING GUIDE

If you experience difficulties with the appliance, please check the suggestions below before contacting customer services on 01473 271272:

To test microwave is working before cooking food – **DO NOT** operate empty, instead place one cup of water (approx. 150ml) in a glass in the microwave and close the door securely. Microwave lamp should go off if the door is closed properly. Let the microwave work on full power for 1 min.

<b>Fault</b>	<b>Possible Cause</b>	<b>Solution</b>
The fridge does not work.	Not properly plugged into the mains wall socket.	Plug in firmly.
	Not switched on.	Make sure appliance is switched on.
	No electricity in the mains wall socket.	Check fuse.
	Door not shut properly.	Ensure nothing is blocking the door (if food container is too large, use smaller container).
Food is not cooked	Time or power setting is not correct for required food/ beverage.	Ensure cooking instructions from packaging are followed and appropriate setting and time is selected.
	Door is not closed.	Ensure door is fully closed.
	No electricity in the mains wall socket.	Check fuse.
Food is over or undercooked	Time or power setting is not correct for required food/beverage.	Ensure cooking instructions from packaging are followed and appropriate setting and time is selected.
Sparkling or noises inside the microwave	Container used is made of metal components or unsuitable material for microwaving.	Ensure any container used adheres to guidelines in manual.
	Metal utensil has been left in container.	Ensure no metal utensils are left in containers.
Cooling fan is not working	Air flow to vents is blocked.	Ensure nothing is blocking the air vents and that the microwave is situated as per the installation instructions.
Turntable is not rotating	Door is not properly closed.	Ensure door is properly closed.
	Container is touching the walls and preventing turntable from rotating.	Ensure container is not touching the walls (if food container is too large, use smaller container).



## CAUTION- HIGH VOLTAGE WARNING



This appliance is equipped with an earthed plug for your protection against possible shock hazards and should be connected to a properly earthed power socket.

Do not operate this oven if the door is bent, warped or otherwise damaged and does not close firmly.

Do not tamper with the door safety interlocks.

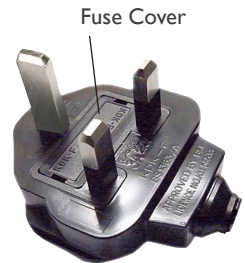
This device is to be serviced only by a qualified electrician.

Disconnect power plug from the mains before servicing.

## MAINS PLUG FUSE REPLACEMENT

### Fuse Replacement (Class I)

This appliance must be earthed. Remove the fuse cover with a small flat head screw driver. Take out the fuse and replace with a new fuse of the same Amp. Replace the fuse cover and push back into place.



## DISPOSAL INFORMATION

The European Directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in normal unsorted municipal waste.

Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment.

The crossed out “wheeled bin” symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.





## Igenix Warranty Terms & Conditions

This product is guaranteed for a period of 12 months as standard from the date of purchase against mechanical and electrical defects. You can extend your warranty for a further 12 months by registering your product.

Upon registration we will cover your product for a period of 24 months from the original purchase date against any mechanical or electrical defects.

To qualify for the warranty, the product must be used for domestic household use only and in accordance with the instructions in the user manual. Any misuse of the product will result in the warranty being void.

The warranty does not cover accidental damage, misuse, neglect, tampering or incorrect adjustment or installation.

The warranty will be rendered invalid if the product is resold, has had its serial number removed (or has an invalid serial number), or if an unauthorised person has carried out any repairs or alterations.

The warranty does not cover accessories or consumable parts that require replacement under normal use. This includes shelving, dials, filters, belts and trays etc.

In the unlikely event of a breakdown please refer to the Troubleshooting guide in your user manual and check all plugs, fuses and the electricity supply.

If you still require assistance please contact our Customer Service department on **01473 271 272** or write to us at the following address:

**Customer Service Department  
38 Bluestem Road, Ransomes Europark  
Ipswich, IP3 9RR**

Please quote the Product Code which begins 'IG' or 'DF' and the Batch Code on the front of the manual, and give details of the exact fault. We will then decide whether to repair or replace the item.

Before we arrange the repair or replacement you will be required to return a copy of your proof of purchase. Please retain your original.

If an item is replaced within the agreed warranty period, the warranty for the replacement item will be calculated from the purchase date of the original.

In the event that the product is inspected and no fault is found or the product is not within the warranty period you will be charged for the repair and any carriage costs.



## **Thank you for choosing Igenix**

As a valued customer we would like to offer you a FREE 2 year warranty to cover your product against any electrical or mechanical defects.

This means that in the unlikely event you develop a fault or problem with your product we will happily repair or replace the item free of charge.

To qualify for the 2 year warranty you must register your product within 30 days of purchase. The full Terms & Conditions of our warranty policy are shown on the opposite page. They are also available on our website. **[www.igenix.co.uk](http://www.igenix.co.uk)**

# igenix

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Tel. 01473 271 272

Disclaimer: Igenix operate a policy of continual improvement and development.  
We therefore reserve the right to change/alter the specification and appearance of our appliances without prior notice.  
All diagrams and images shown in this manual are for illustration purposes only.