# ACCESSING SERVICES, SYSTEMS & RESOURCES

University of Cumbria: New students





#### **USING YOUR OWN DEVICE**

- Using a mobile phone or tablet will present you with different views and menus than if you are using a desktop or laptop computer.
- This resource will work for all users and shows screenshots for large and small screen access (indicated by the following icons).



 We will begin with accessing the Student Hub and then have a quick look at some of the systems & services that you will need to use.



#### **STUDENT HUB**

The Student Hub is where you will find everything you need to get started with your studies at the

University of Cumbria. It includes:

Student email	Course Admin
OneDrive (cloud storage)	Useful dates
Blackboard	Campus maps
Library search (OneSearch)	Digital capabilities
Skills support	Health & wellbeing
Careers & Employability	Money & Finance
IT Help & Support	FREE Microsoft Office
Key contacts	Much, much more

If you are using your own device or working off campus, you will need to login to the Student Hub using your university email (s000000@uni.cumbria.ac.uk) and university password.



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### WHICH DEVICE ARE YOU USING?



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### **ACCESS THE STUDENT HUB**



On a PC, Laptop or Mac – go to my.cumbria.ac.uk and click on the Student Hub button at the top of the page.



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#### **STUDENT HUB**

The Student Hub, on a computer, shows all of the available systems and services in columns under the headings:

Systems and apps, wellbeing and support, skills and learning, course admin, tools and forms, placements, people and dates and my...

Explore these items to discover what is available.

Student PERSONAL	ISE						Ą
Accessibility Student Hub: How	News &	Events			CON	OME AING	
Systems and Apps	Well-being and Support	Skills and Learning	Course Admin	Tools and Forms	Placements	People and Dates	Му
Email	I Need	Study Skills	New Students: Induction	Search all UoC Sites	Placement Allocations	Key Contacts	Card Balances
OneDrive	Disability	Library & Learning	Student Handbook	Absence Report	Placement Guidance	Academic Staff	Campus Maps & Info
Blackboard Web	Health & Well-being	Digital Capability	Policies & Procedures	Parking Permits		Exam Dates	
Library: OneSearch	Assistive Technology	Get a Skills appointment	Programme Admin	Free Office 365		Term Dates	
Timetable	Get a Support appointment	English for Academic study	Exams & Assessment	Incidents & Accidents			
Pebblepad	Careers & Employability	Referencing & Plagiarism	Re-assessment	IT or Estates problem			
My Student Details	Money & Finance	Mentoring	Graduation	Print Top-Up			





### **STUDENT HUB - SYSTEMS**

From the Student Hub, we are going to explore some of the systems that you **NEED** to use for your studies. These all sit under the Systems and Apps heading.









### BLACKBOARD - MyBb

#### Student Hub → Blackboard



Clicking on Blackboard Web (in the Student Hub) will open the Blackboard **MyBb** page in a new window.

Because you have already signed into the Student Hub, you will not normally have to sign into Blackboard as well.

The **MyBb** page shows you all of the modules you are currently enrolled on, any Announcements from your tutors or the university and the University Notice Board.

Click into any of your modules to explore their contents.







### **BLACKBOARD - MODULES**



All of your modules, in Blackboard, have been created using a standard template.

Depending on the module, course content and types of assessment, you tutors may make some changes to this template to better suit the taught delivery.

Please visit and explore all of your modules to discover where everything is kept and to see any work, reading or assignments that you are expected to complete.

Please speak to your module tutors if you have any queries or can't find something.







### **BLACKBOARD – STUDENTS TAB**



Once you are in Blackboard, you can also click on the **Students** tab.

This includes additional quick link access to a wide range of support and services including Head Start, Study Skills, Cite them right, the Turnitin Test Area, Digital Capabilities, and more...

You can also find some commonly used forms, information about updating your Blackboard profile and links to the Blackboard mobile apps.

More information about Blackboard

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### **STUDENT EMAIL**

#### Student Hub → Outlook Email



Clicking on the **Email** button in Student Hub will take you into your University Email inbox.

University Email is a Microsoft Outlook account and is the university's first point of contact with you, now that you have started your course.

This account works much the same as a personal Outlook or Hotmail account, so you may need to ensure you are logged out of any personal accounts before you launch this one.

Your account is directly connected to the university address book, so if you compose a new email, you can click on the **To** field and search for university staff and students.

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#### **UNIVERSITY ONEDRIVE**

#### Student Hub $\rightarrow$ OneDrive

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OneDrive	🖺 My OneDrive	Files				
	C Recent					
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Timetable		Audio recordings GDPR	September 25	0	items P	rivate
		• • • • • • • • • • • • • • • • • • •	December 21, 2016	7	items P	rivate
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Student Details		the second of	August 7, 2017	3	6 items P	rivate
Student Details		Data State of the	September 5, 2018	- 4	2 items P	rivăte
		Documents - StaffNet	December 16, 2016	2	6 items P	rivate
Career Enriched		me me	December 16, 2016	- 7	1 items P	rivate
		MGR_INFO	August 16, 2013	2	items P	rivate
nkedIn Learning		MySyncDocs	December 9, 2016	4	2 items P	rivate
		📜 Notebooks	November 14, 2017	4	items P	rivate

Clicking on **OneDrive** will take you into your University online storage area. You may already have a personal OneDrive account, but this one is connected to your university login.

You can access your OneDrive from any location where you have internet access, so it makes a great space to save all of your work including drafts. Simply open the OneDrive and drag files from your computer into the window to upload them.

Saving documents on a university computer will save them into your OneDrive.







#### **UNIVERSITY ONEDRIVE**



From the top bar menu in OneDrive, you can create a **+ New**:

- Folder
- Word Document
- Excel Spreadsheet
- PowerPoint Presentation
- OneNote Notebook
- Form
- Link (to an external resource)

All of these objects can worked on within the web browser using the online versions of Office 365.

You can also **T Upload** individual files and complete folders.

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## **MICROSOFT OFFICE 365**



From either your Student Email or University OneDrive, you can click on the **dots menu** icon and access the rest of the available **Office 365** online tools.

These include online versions of Word, Excel, PowerPoint and OneNote. Anything you create using these online tools will be saved into your University OneDrive.

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More about Office 365









## **LIBRARY SEARCH - ONESEARCH**

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#### Student Hub → OneSearch



Clicking on **OneSearch** will take you to the OneSearch home page. This is where you can search for everything that our libraries have to offer, including:

Books

- Ebooks
- Journals
- Eresources
- Teaching Practice Resources
- Audio/Visual Resources
- And much more...

OneSearch also links to Reading Lists and the Insight repository.

Sign in to OneSearch for a better experience and to save your searches.

Discover how to find reliable information for your studies.

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#### **YOUR TIMETABLE**

#### Student Hub $\rightarrow$ Timetables

Systems and Apps	University c Cumbri	Timetables 2019/20
Email		
OneDrive	Timetable Home	Welcome to the University of Cumbria's Online Timetabling System
Blackboard Web	<u>Modules</u> Student Groups	These timetables are as close to final as possible; but some sessions may be subject to change therefore <u>it is</u> <u>important that you continue to check regularly</u> .
Library: OneSearch	Locations	These pages will allow you to view your timetables for the 2019-20 Academic Year. You can search the timetables via Programmes and Modules and there is also the facility to search by Student Group if you have been allocated to one for your Programme.
Timetable		You can also use this service to view room timetables and staff have the option to view the staff timetables. How to find and interpret your timetable
		For each menu option you will need to identify and select your relevant Programme, Module or Student Group from the list. You can do this either by scrolling through the list or by using the search facility.
Pebblepad	1	You will also need to select the week and time options. N.B. Most Programmes are delivered Mon-Fri between 9am-6pm although some may fall outside these times. (Please select the 'Extended Day' to check for sessions that fall outside these hours)
My Student Details		The format you want to view your timetable, either as a Grid or List, can be selected by choosing the relevant radial button. To help you understand your timetable better, guides are available here:
My Career Enriched		Guide To Grid Format Guide To List Format
LinkedIn Learning		Guide To Academic Week Numbers The University Academic year is divided into weeks numbered 1-52. These are referenced on your Timetable - a guide translating these week numbers into dates is available here: Academic Weeks

Clicking on **Timetable** will take you to the landing page of the university timetabling system.

Here you can look up your timetables (by individual weeks or a full semester) which give you module codes, times and locations for all of your taught sessions.

Search by Programme, Module, Student Group or Campus Location.

Exam Timetables are separate and are available on My.Cumbria: <u>Examinations</u>







## ICON – YOUR PERSONAL DETAILS

#### Student Hub $\rightarrow$ ICON

Systems and Apps Email	University of Cumbrid Home			Logout Help
OneDrive				
Blackboard Web	Sec.	100000/2		
Library: OneSearch	(35)	William Tell 01/Sep/1307		
Timetable				
Pebblepad				
My Student Details	Course code:	UBICUCCAPTINO	Status on Programme:	Current student
	Course title:	BSc (Provid Applied Psychology	Passed credits	120
My Career Enriche	Start date:	17/Sepc2018	APL credits	0
LinkedIn Learning	End date:	Expected 31-par2021	Total fail credits:	0
Enneedin Learning	Site:	Carton Passator Scient	Average mark:	53.00

Clicking on My Student Details will take you into ICON.

This is the system that centrally holds your student records. You can update your address and contact details here.

The system also holds a record of your course and displays the finalised grades for any modules you have already taken.

More about ICON

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#### LINKEDIN LEARNING

#### Student Hub → Linkedin Learning

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Systems and Apps	Search I DoC Website	Student Hub
Email	MY University of Cumbria	FE CONTACT A TO Z
OneDrive	My.Cumbria Libraries, Learning and Research V Linkedin Learning V	
Blackboard Web		
Library: OneSearch	Linkedin Learning	
Timetable	The Linkedin Learning library of 9,000+	Pack to Librarian Joanning
Pebblepad	digital courses are taught by industry experts and cover a wide range of business,	Back to Libraries, learning and research
Ay Student Details	creative and technical topics, from leadership "soft skills" to design principles to programming. They're always evolving	Books and Ebooks
-	the libre adding at least 25 courses a	Copyright
My Career Enriched	week, and a ching the leading-edge skills you need to be current.	Cumbria Card
LinkedIn Learning	The courses are broken down into bitesized chunks, so you can watch a short video now and continue next time you're free.	Eresources A to Z

The **Linkedin Learning** library of 10,000+ digital courses are taught by industry experts and cover a wide range of topics. It is completely free for you to use whilst a student at the university.

The Linkedin Learning link in the Student Hub takes you to the information page, on My.Cumbria, which shows you how to activate your account.

Be more prepared for your studies and future employment by becoming <u>Digitally</u> <u>Capable</u> with our curated courses from Linkedin Learning.

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#### WHERE NEXT?





## **USING A MOBILE DEVICE OR TABLET**



When using a mobile device or tablet, many websites, systems and services will try to push as much important information onto the screen as possible.

This will often mean that any sidebar menus and main navigation menus are either pushed off the side of the screen or shrunk behind either a "waffle menu" icon  $\equiv$  or a "three dots" icon •••.

We will show you how this affects our systems and services, but you should be aware of this when visiting other sites.



### **ACCESS THE STUDENT HUB**

Mobile/ Tablet

On a mobile device – go to my.cumbria.ac.uk. Click on the waffle menu  $\equiv$  icon, expand Study and then select Student Hub.



Use your university email address (s000000@uni.cumbria.ac.uk) and university password to login to the Student Hub.

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### **STUDENT HUB**

The student hub, on a mobile device, shows all of the available systems and services but has shrunk the columns (that you would see on a computer screen) into blocks under the headings:

Systems and Apps, Wellbeing and Support, Skills and Learning, Course Admin, Tools and Forms, Placements, People and Dates and My...

#### Explore these items to discover what is available.

The waffle menu will give you access to everything, but in a simple alphabetical list.

🗮 Student 🚦	$\bigtriangleup$				
Assistive Technology	Careers & Employability				
Get a Support appointment	Money & Finance				
Mature Students	IT Help & Support				
Skills and Learning					
Library & Learning	Study Skills				
Digital Capability	Estranged Students				

Mobile/ Tablet

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### **STUDENT HUB - SYSTEMS**

From the Student Hub, we are going to explore some of the systems that you **NEED** to use for your studies. These all sit under the Systems and Apps heading.

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#### BLACKBOARD - MyBb

Student Hub ->> Blackboard



The LinkedIn Learning online training platform is

Clicking on Blackboard Web (in the Student Hub) will open the Blackboard **MyBb** page in a new window.

Because you have already signed into the Student Hub, you will not normally have to sign into Blackboard as well.

The **MyBb** page shows you all of the modules you are currently enrolled on, any Announcements from your tutors or the university and the University Notice Board.

Click into any of your modules to explore their contents.

On a mobile device, all of the page content is reduced to a single column and the main top menu is reduced to a "waffle menu" icon.







### BLACKBOARD – SIDEBAR MENU



When visiting an individual module, on a computer, you will easily be able to view and use the left-hand sidebar menu to navigate around the module content.

On a small screen, such as a phone or tablet, Blackboard shrinks the sidebar menu off the side of the page.

On the next slide we can see how to view the sidebar menu on a smaller screen.





### BLACKBOARD – SIDEBAR (PHONE)



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Mobile/ Tablet



### BLACKBOARD – SIDEBAR (TABLET)

On a **medium** screen (**tablet**) the sidebar is simply pushed off the side of the screen and can be accessed by tapping on the left-hand edge of your screen.



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### **BLACKBOARD – WAFFLE MENU**



The waffle menu  $\equiv$ , in Blackboard, gives access to the **Students** section which we will introduce on the next slide.

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		MyBb	
		Students	Menu
		Courses	
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## **BLACKBOARD – STUDENTS SECTION**



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Using the waffle menu  $\equiv$  you can visit the **Students** section.

This includes additional quick link access to a wide range of support and services including Head Start, Study Skills, Cite them right, the Turnitin Test Area, Digital Capabilities, and more...

You can also scroll down to find some commonly used forms, information about updating your Blackboard profile and links to the Blackboard mobile apps.

More information about Blackboard

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Mobile/ Tablet

Mobile/ Tablet

#### **STUDENT EMAIL**

#### Student Hub → Outlook Email



Clicking on the **Email** button in **Student Hub** will take you into your University Email inbox.

University Email is a Microsoft Outlook account and is the university's first point of contact with you, now that you have started your course.

This account works much the same as a personal Outlook or Hotmail account, so you may need to ensure you are logged out of any personal accounts before you launch this one.

Your account is directly connected to the university address book, so if you compose a new email, you can click on the **To** field and search for university staff and students.

On a mobile device you will find your email folders and your profile information hiding behind the waffle menu  $\equiv$  icon.

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#### **UNIVERSITY ONEDRIVE**

Mobile/ Tablet



Clicking on **OneDrive** will take you into your University online storage area. You may already have a personal OneDrive account, but this one is connected to your university login.

If you already have a personal OneDrive with a Hotmail or Outlook.com account – please be aware that this is a separate account and you will need to login to it separately. <u>You can also add your personal and</u> <u>university OneDrives to a single OneDrive App</u> and switch between the two.

You can access your OneDrive from any location where you have internet access, so it makes a great space to save all of your work including drafts.

Saving documents on a university computer will save them into your OneDrive.

On a mobile device you will find additional options hiding behind the waffle menu  $\equiv$  and settings are hidden behind the three dots ••• menu in the top bar.

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#### **UNIVERSITY ONEDRIVE**



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From the top bar menu in OneDrive, you can create a **+ New**:

- Folder
- Word Document
- Excel Spreadsheet
- PowerPoint Presentation
- OneNote Notebook
- Form
- Link (to an external resource)

Whilst all of these objects can be worked on within the web browser using the online versions of Office 365, it is much easier to use either the dedicated mobile apps (see next slide) or switch to a larger screen.

You can also **T Upload** individual files and complete folders.

More about university OneDrive

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## **MICROSOFT OFFICE 365**





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From your University OneDrive, you can click on the three dots ••• menu and access the rest of the available **Office 365** online tools through the 9 dots App launcher icon.

These include online versions of Word, Excel, PowerPoint and OneNote. Anything you create using these online tools will be saved into your University OneDrive.

More about Office 365







### **MICROSOFT OFFICE 365 APPS**



When working on a mobile device it is often easier to use a dedicated app which has been created for your smaller screen, rather than struggling with a sometimes less than perfect experience in a mobile web browser.

You can download and install the Microsoft Office 365 apps for Android and iOS (Apple), sign them into your university account and use them to create, share and collaborate on a range of document types.

Available apps include: Word, PowerPoint, Excel, OneNote, OneDrive and Outlook.

my.cumbria.ac.uk/apps







### **LIBRARY SEARCH - ONESEARCH**

#### Student Hub -> OneSearch 3 Systems and Apps Email Enter keywords X MY ACCOUNT OneDrive Welcome OneSearch C ENGLISH Blackboard Web 3 🛃 SIGN IN Library: OneSearch Discover quality resources provided by the university library. etable Sign in before you start to enable full access to resources, check your library Pebblepad account, and to create lists of favourite **NEW SEARCH** items. New Search Start typing your keywords in the box My Student Details above and select an option: **My Career Enriched JOURNAL SEARCH** Journal Search LinkedIn Learning

(1) Clicking on **OneSearch** (in the Student Hub) will take you to the OneSearch home page. This is where you can search for everything that our libraries have to offer, including:

- Books
- Ebooks
- Journals
- Eresources
- Teaching Practice Resources
- Audio/Visual Resources
- And much more...

OneSearch also links to Reading Lists and the Insight repository.

(2) The three dots ••• icon hides your (3) account functions and additional search features.

Sign in to OneSearch for a better experience and to save your searches.

Discover how to find reliable information for your studies.







#### **YOUR TIMETABLE**

#### Student Hub → Timetables

Systems and Apps	University of Timetables 2019/20
Email	
OneDrive	Timetable Home.       Welcome to the University of Cumbria's Online Timetabling System.         Programmes.       These timetables are as close to final as possible; but some sessions may be subject to change therefore it is
Blackboard Web	Inducts         important that you continue to check regularly.           Student Groups         Integration of the state of the stat
Library: OneSearch	You can also use this service to view room timetables and staff have the option to view the staff timetables.
Timetable	How to find and interpret your timetable For each menu option you will need to identify and select your relevant Programme, Module or Student Group from the list. You can do this either by scrolling through the list or by using the search facility.
Pebblepad	You will also need to select the week and time options. N.B. Most Programmes are delivered Mon-Fri between 9am-6pm although some may fall outside these times. (Please select the 'Extended Day' to check for sessions that fall outside these times.)
My Student Details	The format you want to view your timetable, either as a Grid or List, can be selected by choosing the relevant radial button. To help you understand your timetable better, guides are available here:
My Career Enriched	Guide To Grid Format Guide To List Format Guide To Academic Week Numbers
LinkedIn Learning	The Univerisity Academic year is divided into weeks numbered 1-52. These are referenced on your Timetable - a guide translating these week numbers into dates is available here: <u>Academic Weeks</u>

Clicking on **Timetable** will take you to the landing page of the university timetabling system.

Here you can look up your timetables (by individual weeks or a full semester) which give you module codes, times and locations for all of your taught sessions.

Search by Programme, Module, Student Group or Campus Location.

The Timetable system is not fully optimised for mobile devices and is best viewed on a larger screen.

Exam Timetables are separate and are available on My.Cumbria: <u>Examinations</u>







## ICON – YOUR PERSONAL DETAILS

#### Student Hub -> ICON Systems and Apps University of Cumbria Email OneDrive 1000000/2 Blackboard Web William Tell Library: OneSearch 01/Sep/1307 Timetable Pebblepad Course code: My Student Details Course title: 85c (mont) Applied Psycholicary My Career Enriche Start date: 17/5ap/(0118 Expected 31-put/2021 End date: LinkedIn Learning Site:

#### Clicking on My Student Details will take you into ICON.

This is the system that centrally holds your student records. You can update your address and contact details here.

The system also holds a record of your course and displays the finalised grades for any modules you have already taken.

ICON works well on mobile devices. It stacks everything into a single column that you need to scroll down. Some additional options are available from the waffle menu.

More about ICON

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#### **LINKEDIN LEARNING**

#### Student Hub → Linkedin Learning

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Systems and Apps	Search I Coc Website	Student Hub
Email	MY University of Cumbria	E CONTACT A TO Z
OneDrive	My.Cumbria Libraries, Learning and Research 🔻 Linkedin Learning 💌	
Blackboard Web		
Library: OneSearch	Linkedin Learning	
Timetable	The Linkedin Learning library of 9,000+ digital courses are taught by industry	Back to Libraries, learning
Pebblepad	experts and cover a wide range of business, creative and technical topics, from	and research
My Student Details	leadership "soft skills" to design principles to programming. They're always evolving the libh madding at least 25 courses a	Books and Ebooks Copyright
My Career Enriched	week, and unching the leading-edge skills you need to avy current.	Cumbria Card
LinkedIn Learning	The courses are broken down into bitesized chunks, so you can watch a short video now and continue next time you're free.	Eresources A to Z

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The **Linkedin Learning** library of 10,000+ digital courses are taught by industry experts and cover a wide range of topics. It is completely free for you to use whilst a student at the university.

The Linkedin Learning link in the Student Hub takes you to the information page, on My.Cumbria, which shows you how to activate your account.

#### Be more prepared for your studies and future employment by becoming <u>Digitally Capable</u> with our curated courses from Linkedin Learning.

Linkedin Learning is optimised for mobile devices and works very well.

A Linkedin Learning app is also available for Android and iOS (Apple) – see <u>Mobile Apps</u> for more information and download links.

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#### WHERE NEXT?





### **FREE MICROSOFT OFFICE 365**

Students and staff at the University of Cumbria are entitled to download and install Office 365 on up to 5 Windows and Mac computers.

See <u>Educational software discounts</u> for more information.

Mobile App versions of the Office 365 tools are also available for free: Mobile Apps









**MOBILE APPS** 

Along with the Office 365 Apps, you can also download and install Android and iOS (Apple) Apps for:

- Student Hub
- Blackboard
- Skype for Business
- PebblePad
- Linkedin Learning
- Way2Pay (payment portal for catering credit and balance)

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See the <u>Mobile Apps</u> page on My.Cumbria for more information and links to App downloads.

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## **DIGITAL COMMUNICATION**

Along with being able to access the official university systems, you should also be very aware of your safety and responsibilities when working in an online environment. The following links point to advice and support for staying safe online.

- <u>Cyber Security</u>
- Social Media and You
- Social Media for Professional Courses
- Email Etiquette





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#### END

- If you still find yourself having problems accessing any of our systems, please contact the IT Service Desk in the first instance: <u>my.cumbria.ac.uk/it</u>
- Queries about anything "Library" should be directed to your nearest campus Library: my.cumbria.ac.uk/library
- Academic Skills support is available through Skills@Cumbria: my.cumbria.ac.uk/skills
- Wifi and Internet access at university: <u>my.cumbria.ac.uk/wifi</u>
- All other support and services can be found via the student website: my.cumbria.ac.uk



