



## International Student Support

Keep in touch with us via email  
[internationalstudentsupport@cumbria.ac.uk](mailto:internationalstudentsupport@cumbria.ac.uk)



**Online resources via Blackboard  
using the Courses tab and selecting  
English Language Support**



## Visit our website

### General Support

<https://my.cumbria.ac.uk/Student-Life/Support/>

### International Student Support

<https://my.cumbria.ac.uk/Student-Life/Your-Studies/Your-Course/International-Students/>

### International Student Guide

<https://my.cumbria.ac.uk/international-student-guide>

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**Supporting international students  
with specialist English language support**

# English for Academic Purposes (EAP) Support and Resources

**Information for staff**

On occasion, you may feel that international students and home students whose English is not their first language require additional English language support to assist with their academic study.



The following support is available:

**Available to all:** on-line EAP resources and library — see overleaf for details

**Available to students 'at risk':** referred by academic staff or personal tutor for additional 1:1 or group support delivered by a qualified EAP Adviser



### What do we mean by 'at risk'?

An 'at risk' international student is defined by the student experiencing language difficulties in written summative assignments due to English being their second language **PLUS** one or more of the following characteristics:

- is borderline fail – eg a piece of work between 40-49% or less would trigger a referral
- carries 40 credits for resubmission
- has had a Student Progress Review with an identified action for EAP language support

### Online referral

Academic staff can refer a student by contacting [internationalstudentsupport@cumbria.ac.uk](mailto:internationalstudentsupport@cumbria.ac.uk).

Once a referral has been made, the student will be contacted within 5 working days.



### What support can an EAP Adviser offer?

- Comment on English for academic purposes on a section or sections of writing up to 1000 words
- Highlight areas that need developing and provide advice and guidance on how to improve, eg use of English, paraphrasing, structure, understanding and addressing assignment title, referencing
- Signpost to other online resources or support services for further support as appropriate
- A maximum of 2 referrals per student

**EAP Advisers do not offer a proof reading service** as this would contravene academic regulations. They are not subject or careers specialists. EAP Advisers are not able to provide literacy support to home students where English is their first language.



### Your role

- Please refer students to us in a timely manner, allowing 5 working days, as meaningful feedback cannot be provided at short notice
- In line with academic regulations, students cannot be referred for feedback on the same assignment repeatedly but can be referred for a resubmission
- If a student is referred for support with resubmissions, EAP advisers will ask to see the original feedback.
- If you are working with a number of international students in need of support, it may be that we can organise an EAP workshop rather than refer all students individually. Please contact [internationalstudentsupport@cumbria.ac.uk](mailto:internationalstudentsupport@cumbria.ac.uk) to discuss this option.
- Please note that the main focus of an EAP workshop should be **language support**, and if an academic skills workshop or academic skills support is needed, please refer students to [skills@cumbria.ac.uk](mailto:skills@cumbria.ac.uk).